

ANNUAL REPORT

2000 - 2001



TOWN OF VINCENT

Nurturing our diverse community

MISSION

*A mission statement gives an organisation a sense of purpose and direction.
The Town of Vincent's mission statement describes our primary focus which is...*

“Nurturing our Diverse Community”

VISION

Our vision is a description of the future we are aiming to achieve.

- Our Vision is for Vincent to continue to be a vibrant, multicultural community.
- People of the Town will have a strong sense of belonging and will relate to Vincent as a special place which has its own distinctive identity.
- We will be a safe urban village, rich in history and heritage.
- Trees, gardens and parks will create a Town that is leafy and green.
- Our buildings will achieve a successful blend of old and new.
- Our dwellings, businesses, restaurants, cafes, entertainment areas, and sporting and recreational facilities will give the Town its own style and character.
- We will create a prosperous and dynamic business environment.
- Festivals and events will bring the community together and celebrate our history, heritage and culture.
- Vincent will be a place of opportunity for all people.
- The Council will reflect the diversity, informality and passion of Vincent's people.
- Working together, Council and community will create the future we want for the Town of Vincent.

VALUES

*Our values describe the things which are important to us in the way we do business.
We strive to display our values in all our interactions - in Council,
through Councillors and staff, and within our community.
Our values are:*

- The interests of ratepayers, residents, visitors and users of our Town are paramount.
- Our employees are the heart of the organisation.
- Cooperation and teamwork are vital components in the delivery of quality services to the community.
- Learning from the experience underpins constant improvement.
- With persistence comes success.
- Providing facilities and services in ways which meet individuals' needs and values of all members of the community.

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MAYOR'S REPORT



Mayor Nick Catania
Elected to Council 8 May 2001

It is my privilege to present to you the Town of Vincent's Annual Report for 2000-2001. It is an important record of the Town's activities during the past year and I trust the ratepayers and other stakeholders of the Town will find it of interest.

My contribution will be brief because I have held the office of Mayor only since May of this year. However, I know I can leave the recording of activities for the remainder of the year safely in the hands of the senior executives, whose reports are elsewhere in this document.

Even in the short time I was Mayor during the period under review, Council has had to consider some challenging issues along with routine Council business. Not least of these was the lease and proposed redevelopment plan put forward for Leederville Oval by Perth Glory Soccer Club. The proposal was out for public comment as the financial year drew to a close, and I anticipate it will be a matter of considerable debate by Council and the community for some months yet.

We are also having an increased focus on environmental issues, reflecting increasing community concern. To this end, and as part of our membership of the international Cities for Climate Protection™ project, the Town has resolved to reduce greenhouse gas emissions resulting from its own facilities and operations by 30 per cent on 1996 levels by the year 2010. In a newsletter distributed to all households in June 2001, we also asked the community to pledge their support and explained some of the facts and forecasts surrounding the issue of greenhouse gas emissions.

In general, in its decision-making Council continues to try and maintain a healthy balance between responsible development and respecting the integrity of the Town's heritage. With its rich history, wealth of green spaces, multicultural mix, popular café strips and attractive built environment which, in the main, shows a sensitive blend of old and new, Vincent is the envy of many other communities.

In my few months in office I was able to take part in some most enjoyable family events such as the Family Celebration Day at Banks Reserve, National Simultaneous Storytime at Vincent Library (where old friend and Vincent resident, Ted Bull, did the honours for us), National Tree Planting Day with students from Aranmore, and the presentation of the Town's first Local History and Building Design and Conservation Awards. Events such as these are among the more pleasurable duties of my position and I hope to attend many more in the coming year.

I note that the viability of establishing a local community bank was touched on in last year's Mayoral report by my predecessor John Hyde, who has since taken over the State seat of Perth vacated by another old friend, Diana Warnock. As inaugural chair of the steering committee set up to establish a North Perth branch of the Bendigo Bank, I take particular pleasure in documenting the happy conclusion of that story. The result, of course, was the successful establishment of the North Perth Community Bank, the board of which I currently chair. That the steering committee could prove a community bank was viable was due primarily to the enormous support the proposal received from the Vincent community. I am so very grateful to local residents and businesses for the trust they showed in us, both then and now.

I also take this opportunity to thank my fellow councillors for their hard work both prior to and after my election. The two new councillors who came aboard at the same time as me, Cr Helen Doran-Wu and Cr Caroline Cohen, have both since made a positive contribution to the Vincent Council team.

I am also grateful for the guidance and support given to me by Chief Executive Officer John Giorgi, and would like to acknowledge the genuine efforts he, his executive managers and all the officers put into providing a first rate service to the local community.

Finally, I consider it an honour to be chosen to lead Vincent Council on behalf of the ratepayers and residents of the Town. As I said in my first contribution to the Town of Vincent News, which is distributed throughout the Town every quarter, I am a passionate supporter of open government and believe in consultation; in working with the community.

I hope to have the pleasure of meeting many more Vincent residents and ratepayers in the months to come.



John Hyde
Elected to Council 1995
Re-elected 1997
Elected Mayor 1999
Resigned 16 February 2001

NICK CATANIA, B.Ec., JP
MAYOR

COUNCIL INFORMATION

Council Meetings

Council Meetings were held at 6.00pm on the second and fourth Tuesday of each month (except November and December 2000 when they were on the first and third Tuesday, and January 2001 when there was no meeting) at the Administration and Civic Centre, 244 Vincent Street (corner Loftus Street), Leederville.

The meetings are open to the public and there is a public question time at the beginning of the meeting during which you may ask a question on any Local Government matter.

Council Meeting Attendance

Members	Ordinary Council Meetings Entitled to Attend #	Ordinary Council Meetings Attended	Apologies	Leave of Absence	Special Council Meetings Entitled to Attend §	Special Council Meetings Attended	Apologies
Mayor Nick Catania from 8/5/01	4	4	-	-	2	2	-
Mayor John Hyde to 16/2/01	13	11	2	-	1	1	-
Cr Wendy Brown to 21/11/00	10	9	1	-	1	-	-
Cr Simon Chester	22	22	-	-	3	3	-
Caroline Cohen from 8/5/01	4	4	-	-	2	2	-
Cr Helen Doran-Wu from 8/5/01	4	4	-	-	2	2	-
Cr David Drewett (Deputy Mayor)	22	22	-	-	3	3	-
Cr Basil Franchina	22	22	-	-	3	2	1
Cr Kate Hall	22	20	1	1	3	2	1
Cr Ian Ker	22	19	1	2	3	2	1
Cr Marilyn Piper	22	19	1	2	3	2	1
Cr Kate Woodley to 5/5/01	18	15	2	1	1	0	1

maximum number of Ordinary Meetings is 22

§ maximum number of Special Meetings is 3

Committees to which the Town has Delegates or Representatives

- Claisebrook Catchment Advisory Group
- East Perth Redevelopment Authority Community Consultative Committee
- East Perth Redevelopment Authority Government Officers Liaison Group
- Leederville Gardens (Inc) Retirement Village Board of Management
- Local Emergency Management Advisory Committee
- Local Government Association Central Metropolitan Zone
- Mindarie Regional Council
- North West District Planning Committee
- Swan River Trust
- Vincent Community Recreation Association
- Western Suburbs Accord Steering Committee
- Western Suburbs Community Policing Committee

The Town also has the following Advisory Groups to advise Council on specific matters:

- Aboriginal
- Art
- Disability Services Access
- Garden Awards
- Heritage
- Local Area Traffic Management
- Safer Vincent

Register of Financial Interests for Elected Members and Senior Staff

This register was implemented on 1st July 1997 in accordance with the requirements of the Local Government Act (1995). It is held in the Chief Executive's office and is available for viewing by the public.

Code of Conduct

The Council has a Code of Conduct which was reviewed and re-endorsed by Council at its meetings of 23rd August 1999 and 28th August 2001.

YOUR COUNCILLORS

North Perth Ward



CR KATE HALL

Elected 1995
Re-elected 1999
Retires 2003



CR IAN KER

Elected 1995
Re-elected 1997 and 2001
Retires 2005



CR MARILYN PIPER

Elected 17 April 2000
Retires 2003



CR CAROLINE COHEN

Elected 8 May 2001
Retires 2005

Mt Hawthorn Ward



CR DAVID DREWETT
Deputy Mayor

Elected 8 December 1997
Re-elected 1999
Retires 2003



CR BASIL FRANCHINA

Elected 1995
Re-elected 1997 and 2001
Retires 2005



CR HELEN DORAN-WU

Elected 9 May 2001
Retires 2005



CR SIMON CHESTER

Elected 1999
Retires 2003

Former Councillors



CR WENDY BROWN

Elected 1997
Resigned 21 November 2000

CR KATE WOODLEY

Elected 3 August 1999
Retired 5 May 2001



CHIEF EXECUTIVE OFFICER'S REPORT

It is with pleasure that I report on a busy and most successful year. The Town has consolidated its position as a leading local government with significance. This success is a direct result of a concerted effort to develop the Town's practices and procedures in order to meet the diverse needs of its ratepayers, residents and visitors, and the many expectations placed upon it.

The year commenced in a hectic pace whereby the Town hosted the Olympic Torch Relay event on July 7 and 8, 2000 culminating in a Civic Function at Beatty Park Leisure Centre. I was personally honoured to be able to carry the Olympic Torch in Fitzgerald Street, North Perth and this will remain a lifetime memory. Our former Mayor, John Hyde, also carried the Torch in Walcott Street, Mount Lawley.

The Town completed a number of major asset acquisitions and subdivisions.

The Town moved into its new Depot in Linwood Court, Osborne Park in October 2000. The subdivision of the former Richmond Street Depot site into 15 lots was completed and a sale held in March 2001. The Bold Court subdivision was successful with all seven lots being sold on the day. Work also commenced on the subdivision of the Old Bottleyard site on the corner of Palmerston and Stuart Streets, Perth. At the time of writing this report, the Town was awaiting the necessary approvals. Land was purchased in the heart of Leederville from the Water Corporation and included into the Avenue car park. Also land purchased enabled the construction of a new 47 bay car park on the corner of Barlee and Beaufort Street, Mt Lawley. Work commenced on the restoration of the Town's heritage house at 245 Vincent Street, Leederville.

A commitment to maintaining and improving a high level of customer service was undertaken by the Town's senior management by introducing a computerised system for the Planning and Building and Development Approval Process. Re-engineering has resulted in a much improved processing time for development applications. The process is continually being enhanced.



John Giorgi JP
Chief Executive Officer

Throughout the year the Town hosted many community events such as the Art Competition, Garden Competition, Concerts in the Park, Harmony Day, Cities for Climate Protection and the Town of Vincent Anzac Day Dedication Ceremony at Axford Park, which is a reflection on the Town's commitment to the Arts and community development.

I am pleased that both staff and Elected Members have worked together for the benefit of the Town. I express my appreciation to Mayor Nick Catania, JP (who was elected in May 2001), Deputy Mayor David Drewett (who carried out the Mayoral duties between 20 February and 8 May 2001), former Mayor John Hyde (who was appointed to Parliament on 20 February 2001 as the local member for Perth) and Councillors for their support during the year. I also thank two hardworking members of the Council team who left during the period under review: Wendy Brown, who resigned in November 2000, and Kate Woodley, who decided not to renominate when her term of office concluded in May 2001.

I am also very grateful to the Town's employees, in particular the Executive Managers Rob Boardman, Rick Lotznicher and Mike Rootsey for showing outstanding commitment and dedication in ensuring the future success of the Town and making it a special place to live.

A handwritten signature in black ink that reads "J. Giorgi". The signature is fluid and cursive.

**JOHN GIORGI, B.App.Sc. (Env Health),
Grad.Cert.Public Sector Mgmt, FAIEH, MLGMA, JP
CHIEF EXECUTIVE OFFICER**



**Olympic Torch Relay:
Chief Executive Officer John Giorgi
carries the Olympic Torch up Fitzgerald Street**

CHIEF EXECUTIVE OFFICER'S DIVISION

The Chief Executive Officer is responsible for the overall management of the Town and acts as the chief adviser to the Council. In addition the Chief Executive Officer is responsible for Elected Member liaison, Council meetings, civic functions and catering, strategic planning, policy and local law formulation, economic development, public relations and marketing, and human resource management.

Human Resources

Manager: Maureen Gallagher

STAFF RECRUITMENT

For the year 2000/2001, 39 positions have been advertised, 535 applications were received and 129 interviews conducted. The Town has been involved in a CCP™ Project - Cities for Climate Protection - which is a collaboration between ICLEI (International Council of Local Environmental Initiatives), Australian Greenhouse Office and Australian local governments. A temporary officer was appointed to undertake Milestone 1 of the Program which is nearing completion. A provision has been made in the draft 2001/2002 Budget for the continuation of the CCP™ Strategy.

Once again the Town was able to assist persons/practicum students seeking work experience throughout the year. The work experience was carried out in Beatty Park Leisure Centre, Vincent Library, Health Services, Financial Services and Hyde Park. The Town has also been able to assist a number of school students over the course of the year through the INSTEP program.

CHANGE OF AWARD

August 2000 brought about the introduction of the Town's first Certified Agreement and the change from the City of Perth Salaried Officers' Award 1975 to the Local Government Officers' Award 1999. The Local Government Officers' Award 1999 is a much more simplified and updated Award and more relevant to the Town. The change was made in full consultation with the staff which ensured that the transition process went very smoothly.

OCCUPATIONAL SAFETY AND HEALTH

The Town's Safety and Health Committee meet on a regular basis throughout the year. A representative from the Eastern Metropolitan Regional Council also attends these meetings. Training sessions, including Safety Orientation, are on an ongoing basis for inside and outside staff. Appropriate courses/seminars have been arranged for staff who would benefit, for example Senior First Aid courses (and refresher courses), Traffic Controllers and Armed Hold-up.

As one of the Town's ongoing programmes, influenza vaccinations were once again made available to staff. Sixty (60) staff took up the offer this year.

WORKERS COMPENSATION

The Manager Human Resources has contact on a regular basis to discuss outstanding claims and the possibility of rehabilitation in some cases.

The Town also has access to a monthly spreadsheet devised by Municipal Workcare which provides claim details, types of claims and comparisons to other councils.

	95/96	96/97	97/98	98/99	99/00	00/01
Number of Claims	10	24	21	29	20	13
Lost Time Injury Days	10	159	95	50	11	10
Full Time Equivalent Employees	126	139	156	165	170	176

OTHER MATTERS

Our Employee Assistance Programme (EAP), Occupational Services, is being utilised. During this financial year, there were six referrals, utilising a total of 18 sessions. This figure is down on the previous year in which there were twelve referrals.

The Manager Human Resources has also been involved in arranging counselling and mediation through our EAP for staff.

Staff performance appraisals are continuously being carried out over the whole organisation.

The updated Staff Manual was finalised and issued to all staff.

CHIEF EXECUTIVE OFFICER'S DIVISION (cont)

MARKETING/PUBLIC RELATIONS

The Sydney 2000 Olympic Torch Relay passed twice through the Town on 7 and 8 July. It was the culmination of much planning and publicity in the previous financial year and proved tremendously popular with local residents and businesses who lined the roads in their thousands. Even the total ban on parking along both routes was accommodated with little or no complaint from the Vincent community, and the Town greatly appreciates their patience.

The Town continues to include six-monthly "Have Your Say" reply paid inserts in the newsletter, although the response rate has reduced markedly since the insert was originally introduced during the 1998/99 financial year.

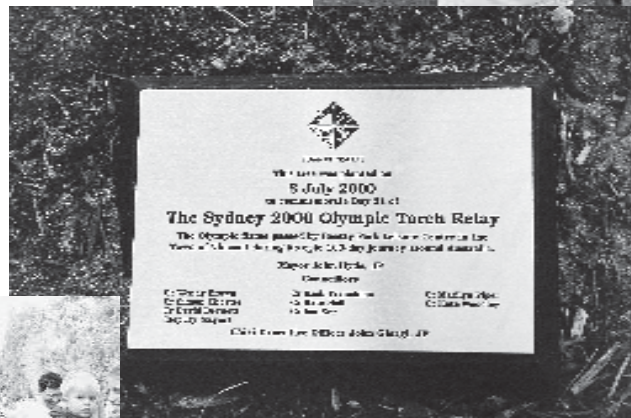
The Marketing/PR Officer continues to collaborate with the Town's Information Technology Section in relation to material that goes on the Town's webpage, including the introduction this year of additional pages as it becomes possible to make more and more material accessible to the Vincent community. That development is reported on in the IT section.

Olympic Torch Relay:
Chief Executive Officer John Giorgi lights the flame for former Mayor John Hyde.
A plaque marks the spot where a tree was planted to commemorate the Torch Relay passing by Beatty Park Leisure Centre.
Spectators get a chance to hold the Olympic Torch.

CITIZENSHIPS

The Town conducts citizenship ceremonies on behalf of the Department of Immigration and Multicultural Affairs. This involved preparing administrative paperwork, contacting recipients and hosting the ceremony.

During the year three public citizenship ceremonies were held, with a total of 83 recipients. In addition, 34 people became Australian citizens in private ceremonies conducted by the Chief Executive Officer and Mayor. A total of 117 residents became Australian citizens.



The beginning of the new financial year will see the introduction of Welcome packs to be sent to all new residents, the names and addresses of whom are provided by the Rates section. The packs' content is produced in-house to allow for more simplified and regular updating of information.

EMPLOYEE OF THE MONTH AWARD

Included in the Human Resources Management initiatives carried out by the Town is an Employee of the Month Award. This award is presented to a staff member (or members) who has given that "little bit extra" to meet the community's needs. Staff are nominated either by members of the public or other staff members, and the final selection is made the Chief Executive Officer in liaison with the Mayor. When you have contact with one of the Town's inside or outside staff and they leave you with a good impression, you are encouraged to contact the Chief Executive Officer's staff to nominate the staff member for the award.

ELECTIONS

In the May 2001 Town of Vincent Elections, Nick Catania was elected to the position of Mayor, receiving 56% of the total vote. Two new councillors also successfully stood for office: Helen Doran-Wu scored the highest percentage of votes in the Mt Hawthorn Ward - 32.32% - and Caroline Cohen did likewise in the North Perth Ward with 29.87%.

Two sitting members were successfully re-elected for their seats: Councillor Basil Franchina in the Mt Hawthorn Ward and Cr Ian Ker in the North Perth Ward were both re-elected for another term. Former Councillor Kate Woodley chose not to renominate for her seat.

SENIOR OFFICERS



The Executive Management Team
(from left)
John Giorgi, JP
Rick Lotznicher
Mike Rootsey
Robert Boardman

JOHN GIORGI, JP
Chief Executive Officer

- *Town Management*
- *Elected Members Liaison*
- *Council Meetings*
- *Civic Functions and Catering*
- *Citizenship*
- *Strategic Planning*
- *Policy Formulation and Local Laws*
- *Economic Development*
- *Public Relations and Marketing*
- *Human Resource Management*

RICK LOTZNICHER
Executive Manager
Technical Services

- *Engineering Services*
- *Parks Services*
- *Waste Management*
- *Depot and Plant*

MIKE ROOTSEY
Executive Manager
Corporate Services

- *Community Development and Administrative Services*
- *Financial Services*
- *Beatty Park Leisure Centre*
- *Information Technology Services*

ROBERT BOARDMAN
Executive Manager
Environmental and
Development Services

- *Planning and Building Services*
- *Health Services*
- *Law and Order Services*
- *Library Services*

Managers

DES ABEL
Planning and Building Services

JULIE ADAMSON
Library Services

JACINTA ANTHONY
Community Development and Administrative Services

NATASHA FORSYTH
Financial Services

MAUREEN GALLAGHER
Human Resources

JIM MACLEAN
Law and Order Services

GREG SQUIRE
Health Services

DEB VANALLEN
Beatty Park Leisure Centre

JEREMY VAN DEN BOK
Parks Services

CRAIG WILSON
Engineering Design Services

MICHAEL YOO
Information Technology Services

CORPORATE SERVICES

EXECUTIVE MANAGER: MIKE ROOTSEY

Financial Services

Manager: *Natasha Forsyth*

Financial Services aims to continue to provide and improve financial management for the Town of Vincent. The preparation of the annual budget and the annual financial statements are the major outcomes for the service area. The service area strives to provide timely and accurate financial information whilst meeting statutory obligations and customer expectations. Financial controls are regularly reviewed to ensure data integrity.

STATUTORY REPORTING

The 2000/2001 Annual Budget was adopted on 25 July 2000. Budget performance is closely monitored and this year quarterly budget reviews were undertaken.

The annual financial statements received an unqualified report from the auditors and the Principal Activity Plan for the period 1999 - 2003 is displayed for reference in the Local Government Department's Library.

RATES

Rates are the principal source of revenue to the Town. The pie charts at page 62 illustrate that General Purpose Funding represented 65% of total operating income. Total rates collected during the year was \$10,832,387 and 4.8% of rates were outstanding as at 30 June 2001. Macquarie Collection Agency was contracted throughout the year and, due to the combined actions of staff and Macquarie, the Town is beginning to see the collection of a core of rates that have been long outstanding.

For 2000/01 the Town of Vincent adopted a single general rate of 8.10 cents in the dollar of Gross Rental Value of the property. A minimum rate of \$453 applied. The Town's minimum rate is competitive in the metropolitan region and the 2000/01 rates for the Town of Vincent were amongst the lowest for all municipalities.

Australia Post has been introduced as an additional payment option for rate payments. This incorporates internet payments, credit card payments and in-person payments at all Australia Post agencies. This has been tested during the last quarter of the 2000/01 year and will be provided to all ratepayers in the ensuing rating year.

FINANCIAL SYSTEM

The introduction of the Goods and Services Tax (GST) was the major system issue that faced the Financial Services section in the year. The transition of GST into the organisation was relatively smooth. Post implementation GST reviews were subsequently performed by Deloitte's Touch Tomatsu in November 2000 and the Australian Taxation Office in June 2001. There were no adverse findings in either review.

WAMA BENCHMARKING PROJECT

Financial Services has been participating in the WAMA Benchmarking model for Finance, Governance and Administration with fourteen other councils, reporting monthly on a series of performance indicators. This has been beneficial to monitor the performance of the service area and will continue next year.

Community Development and Administrative Services

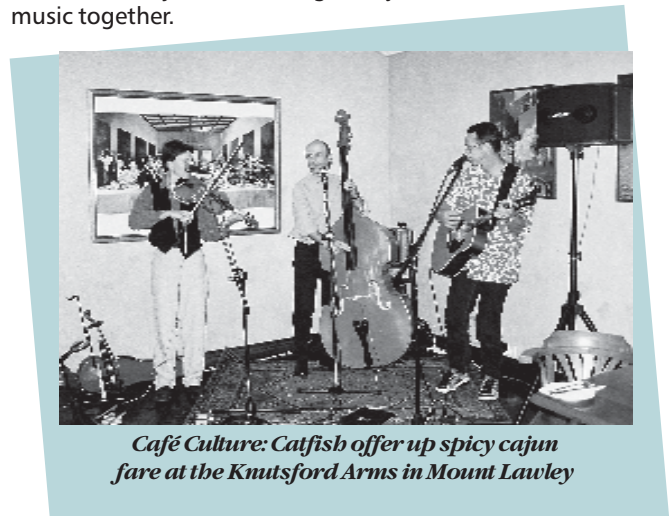
Manager: *Jacinta Anthony*

Community Development and Administrative Services works in partnership with various stakeholders including the local community, other service providers and spheres of government to secure the best solutions to meet identified needs.

This year the Town has commenced the process of attempting to quantify the social value of services provided by the team. This involves not only documenting participant numbers but also obtaining appropriate feedback on the quality of service that is delivered. This information serves to provide a good foundation for our future direction in conducting appropriate social research and developing a strategic social planning process for the Town.

COMMUNITY ARTS

A series of Zen Tune Ado community music shows was presented at Robertson Park in November/December where the community was encouraged to join the artists to make music together.



Café Culture: Catfish offer up spicy cajun fare at the Knutsford Arms in Mount Lawley

Café Culture percolated through select Vincent cafés and hotels throughout the month of November offering a free musical smorgasboard catering from Cajun to sweet jazz.

A series of four Christmas banners was commissioned to be hung on the Brisbane Street banner poles during the Yuletide season.

The Town of Vincent Art Award 2001 held in March 2001 drew a significant crowd of approximately 450 people during the eight days that it was open to the public. This number is better than that normally enjoyed in a commercial gallery. There was a total of 255 entries received, and the winning entry by David Lamb attracted the acquisition prize of \$5,000. The Town purchased another ten pieces to add to its growing collection which now numbers approximately a hundred works - both paintings and sculptures.

The Wetlands Interpretative project is a unique project co-funded by the Centenary of Federation. It was initiated with an ethnographical research into written documents relating to Aboriginal heritage and a compilation of bibliography of written documents relating to non-Aboriginal heritage in the previous year. The Local History Collection Management Plan was also completed. This year, a master plan has been produced to facilitate the process of developing both Aboriginal and non-Aboriginal heritage trails.

The Community Seeding Grants programme provided funding to the amount of \$6,500 to a number of worthwhile community groups to facilitate projects and initiatives in the Town of Vincent. Such initiatives included involving school students in public artwork and a community family day activity in conjunction with Refugee Week.

The second Hyde Park Mosaic Mural Playground has been completed, where a series of designs was created by students from Aranmore, Highgate and Sacred Heart primary schools in conjunction with artists Ricky Arnold and Bronwen Gray. The tiles were laid by students from Balga Campus of the West Coast College of TAFE. The final playground is scheduled to be tiled in late 2001.



Percent for Art Scheme
Artist Paul Caporn-Bennett with one of his pavement installations outside the Kailis Brothers' Fish Market and Seafood Diner in Oxford Street

Kailis Brothers worked with the Town of Vincent to develop public artworks to be included in the development of the Oxford Street shop, as part of the Town's first project under the Percent for Art Scheme. The Percent for Art Scheme encourages new commercial developments in the Town and Council projects, which have a total cost over certain amounts, to include public artworks.

RECREATION

An information session on the Community Sporting and Recreational Facilities Fund (CSRFF) resulted in five applications from sporting and community groups in the Town. As a result one of these

applications have been successful - for the installation of floodlighting for the croquet lawns at Forrest Park Clubrooms. Funds for this project will be available in the 2001/2002 financial year.

Active Australia Day was a national initiative where the Town had its first Mayoral Walk start and finish at Robertson Park, followed by a range of activities at which people could 'have a go'.

Under the "Donations to Sportspeople" policy, a total of \$2,050 was provided to twelve individual residents and community-based teams participating in State, national or international sporting competitions.

Recreation Week offered Vincent residents of all ages a chance to try out a wide range of activities, from croquet to volleyball. Free workshops on legal issues and risk management, and sponsorship, fundraising and grants were also offered to sporting groups and community organisations.

YOUTH

The Youth Officer actively liaises with community groups and schools to develop and promote youth issues and projects.

A number of leisure activities were organised for the school holidays including erecting mobile skate ramps at the Loftus Centre carpark. Approximately 700 young people attended the activities, thoroughly enjoying the experience.

A world class multi-purpose youth facility 'Headquarters', located at Frame Court in Leederville, has been designed and is currently under construction. Headquarters will incorporate a skate park, an Internet café, art galley and space for bands and young performance groups. This exciting project is a joint venture between the Town of Vincent, Rotary Club of Heirisson and SKAWA. The Ministry of Sport and Recreation, Lotteries Commission and Office of Youth Affairs are funding the youth facility with the Town of Vincent providing the land. The Youth Officer has been involved in organising a number of activities in relation to Headquarters. The public art project to construct a drinking fountain, seat and skateable sculpture is also being progressed with three artists who will be providing "live work" training to eleven young people in the Town.

The Youth Advisory Team has continued in its second year to include a number of young people who live, work or study in the Town of Vincent. These young people are in the process of initiating some innovative projects, including the Mission Australia Winter Sleepout Appeal where a "sleepout" was organised at Royal Park Hall to help raise funds for the homeless. The Youth Advisory Team also provides the State Government and the Town of Vincent with information about the issues and needs of young people in the area.

DISABILITY SERVICES

The Disability Services Officer is involved in ensuring that services and activities are accessible for people with disabilities. This includes disabled parking, hiring wheelchair-accessible venues, applying for funding for the hire of interpreters for deaf people, and ensuring pamphlets and brochures are 'reader friendly'. The officer is also available to assist and support individuals with a disability on access and welfare issues affecting their quality of life.

The Town continued to host the Annual General Meeting for People with Disabilities (WA) Inc. which was attended by more than 100 people.

The Vincent Improved Access Awards are presented annually and recognise businesses within the Town that have made improvements in their facilities to make them more accessible for people with disabilities.

In December 2000 the following businesses were presented with awards:

- The Post Café
- The Knutsford Arms Hotel
- The Village Shopping Centre
- HomesWest
- Beehive Industries
- Noahs Ark Toy Library
- Totem Café
- North Perth Bowling Club.

CORPORATE SERVICES (cont)

Disability Services Plan Report 2001

The Town of Vincent Disability Services Plan (DSP) was updated in November 2000, with the new plan setting targets for action for the year 2000–2001. The Town is committed to improving services and facilities for people with disabilities and this has been reflected in a number of initiatives in the past five years.



Viva Vincent: Plenty of entertainment at the Inaugural Festival

COMMUNITY EVENTS

At the end of October 2000, Jazz in the Park was organised at Oxford Gardens where the internationally renowned Swedish Jazz Kings performed their repertoire en route to the WA Jazz Festival in Toodyay.

The inaugural Viva Vincent 2000 Multicultural Festival was held on 19 November 2000 in Hyde Park, drawing together many different cultural groups to celebrate the culturally and linguistically diverse culture of the community through music, song, dance, displays and food.

The successful series of Concerts in the Park continued in Summer 2001 when performers such as Sabroson, Pipeline, and the WA Police Pipe Band performed at various locations in the Town of Vincent, providing a musical kaleidoscope of Latin, Aboriginal and traditional Celtic sounds and rhythms. It is estimated that approximately 1,000 people were in attendance, making it the most successful series so far.



Visions of Vincent: Simone Gillespie with her winning photo entitled "Harley and Friends at Menzies Park Dog Christmas Party in Mt Hawthorn".

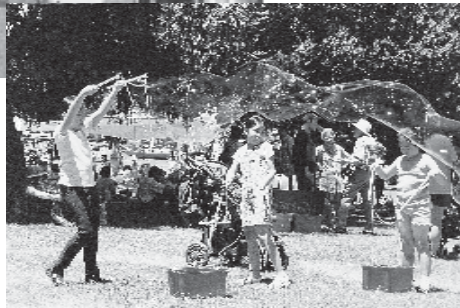
The second Visions of Vincent Photographic Award and Exhibition attracted nearly two hundred visitors on Australia Day at Royal Park Hall. The theme this year celebrated the 100th anniversary of the Federation: "One People One Destiny - the people of Vincent moving forward together since Federation."

Anzac Day 2001 saw the Town hosting its second memorial service at Axford Park. This event also involved a Dedication Ceremony for the Town's first War Memorial that was installed on 19 April 2001.

Family Week was celebrated at Banks Reserve with a sausage sizzle, kite making and flying, interactive storytelling, face painting, fire engine rides and free balloons together with music provided by a brass band and bush band at the newly constructed amphitheatre.

COMMUNITY SERVICES

A series of school holiday programmes was trialed this year with great success, with more than 1,500 children in attendance. The programme offered skate ramps and musical and craft workshops, to name a few. Feedback has been extremely positive, with parents appreciating the variety and the accessibility of programmes offered. The initial programme has been provided free of charge.



A number of activities were organised for seniors in the Town of Vincent. These included subsidised day trips to Garden Island, Peters Ice Cream Factory and other active leisure events. The BankWest Seniors Week also presented

activities where the seniors played golf at South Perth's Collier Park, strolled amongst the roses at York's Historical Rose Garden with the ABC's Gardening Guru, Sabrina Hahn, and exchanged reminiscences at a Pioneers of Vincent luncheon at Royal Park Hall. These initiatives serve to stimulate and involve seniors who may have been isolated and face issues of having access to similar activities.

The Vincent Seniors Group continues to actively assist the Town to organise and co-ordinate outings, activities and information sessions for seniors throughout the year.

In partnership with the Fire and Emergency Services Association (FESA), the programme to provide and install smoke alarms for Vincent seniors and persons with a disability has been continued. The Rotary Club of Mount Lawley has also joined the programme to assist with the replacement of batteries in the alarms.

Through the Community and Welfare Donations Scheme, \$56,500 was granted to 18 worthy community organisations that provide valuable services to the Town's community. A further \$4,270 was granted in the form of donations to individuals in the Town who required financial assistance due to hardship.



Anzac Day Service: Members of the Returned and Services League of Australia, Mount Hawthorn Sub Branch enter Axford Park



Family Week: interactive storyteller Glen Swift with an enthusiastic audience during celebrations on Banks Reserve

School Holiday Activities: Kiteman extraordinaire Michael Alvares has the kids on a kite chase at Braithwaite Park



Pioneers of Vincent Luncheon: Beryl Adams shows Deputy Mayor Cr David Drewett a book detailing her family's history from 1788 to 1988

SOCIAL RESEARCH

Seniors and community agencies were involved in a community needs study where information was gathered on the types of services and facilities required in the Town. The study found a number of areas which were of primary concern for seniors, namely accessing information about services and facilities, assistance with transport and home help. The information gathered from this study is currently being used to plan the provision of services and facilities in the Town.

An extensive process of consultation has been undertaken with the various culturally and linguistically diverse community groups in the Town to contribute towards an appropriate design for the Multicultural Federation Garden and Children's Playground adjacent to the North Perth Town Hall.

ADMINISTRATIVE SERVICES

Halls and Reserves bookings have increased dramatically over the past twelve months, with close to 1,187 enquiries over the year. A customised bookings software package has been implemented which has streamlined bookings procedures.

The ten reserves of the Town have had a total of 64,458 users over the financial year with an estimated revenue of \$15,000. The users include junior players who are allowed to train free of charge as per Council policy. The six halls have recorded a total of 3,400 with an estimated revenue of \$49,000. The occupancy rate of the halls for this year is 68.88%.

Leases and legal agreements of the Town have been systematically reviewed and updated.

Administration support for Leederville Gardens Retirement Estate continues, with the Town of Vincent represented on the Board of Management.

Information Technology

Manager: Michael Yoo

In the 2000/2001 financial year the Information Technology (IT) section completed a number of major projects in addition to the network administration and PC support.

To recognise the importance of Information Technology to the Town both now and in the future, the position of Manager was introduced during the year. This will enable the Town to better focus on strategic as well as operational issues of the IT area.

The major projects and tasks completed in the year are as follows:

- The IT section started the year with the installation of a wide area network (WAN) to Beatty Park Leisure Centre and the Depot. Fibre Optic cabling was laid between Beatty Park and Integrated Systems Digital Network (ISDN) service was installed for the Depot to enable efficiency and improve network connectivity.
- Work continued on the development of the Geographic Information System (GIS) and additional modules were added to the system, providing internal efficiency in the provision of information. At the same time it is providing improved customer service to our external customers. Modules including aerial photography, town planning scheme and significant trees were added.

CORPORATE SERVICES *(cont)*

- The IT section has worked continuously to ensure the operational performance of the IDAS system for planning and building.
- The records system has been developed with a major effort made in the development of templates to ensure response to standard acknowledgment letters. In addition, to improve the management of records, a large-scale scanner has been integrated into the Records Management system.
- A Service Request application was implemented with the anticipation that this system will provide internal efficiencies in the provision of information, and at the same time provide improved customer service to our external customers.
- This year has seen the installation of the Town's Intranet. This was developed in-house which led to significant savings. Further development is planned to increase productivity and efficient customer service.
- The website has received ongoing development through the year. Community Consultation, Public Information, Public Notices, Employment, Town Planning, and Community Development and Administrative Services are some of the modules added to the website this year.
- The Town is moving into the area of Electronic Commerce and this year Rates will be able to be paid through Australia Post, in person on the website, and over the phone.
- IT was actively involved in the implementation of the upgrade of the Fujitsu system to comply with the new tax law changes, and ongoing upgrades throughout the year.
- A corporate antivirus system was introduced to protect all PCs and servers from outbreaks of virus infection.
- The section co-ordinated a number of training sessions throughout the year as part of the ongoing commitment of the Town to maintain and improve the IT skills of their employees.

RECORDS MANAGEMENT

During the year the Records Management section began the task of inputting past records into the Records Management System in addition to the daily tasks. The Town now possesses past records in electronic format for efficient maintenance and retrieval of documents. The backlog of past records is being added to the system. It is estimated that this task will be completed at the end of 2001.

In the latter part of the year a large-scale scanner was integrated into the current system to enable the Records Management System to accommodate imaging large sized documents i.e. building plans. The Records Management System was upgraded to ensure that the Town meets its customer expectations and legislative requirements with regard to Record Management.

FREEDOM OF INFORMATION

Any person can make an application for the release of documented information held by the Town, subject to the provisions of the Freedom of Information (FOI) Act (1992).

Complementary to the FOI Act the Town has a policy of complete co-operation with someone who is seeking information. This policy includes attempting to provide an applicant with all the documents they need without having to lodge a FOI application, thus saving them time and money. However this policy does not extend to information about staff, information that would jeopardise the privacy of other members of the community, or information that is commercially sensitive.

Beatty Park Leisure Centre

Manager: Deb Vanallen

This year has seen Beatty Park Leisure Centre maintain its status as a highly respected venue in the leisure industry. An exciting new program targeting local youth was launched. The youth disco, called Splashdance, is now held monthly on Friday nights based in the indoor pool hall.

Further progress was made on the computerised 'point of sale' and entry/exit systems. This has allowed the Centre to improve customer service, manage access to the Centre, and collate useful statistical data which has been used for planning and marketing purposes.



Splashdance: Bikinis, boardies, glitter gel and funky dance moves are the order of the day

As part of the Centre's commitment to preventative maintenance and ongoing building upgrades, the following works were undertaken during the year:

- Installation of auto opening doors at the main entry/exit
- installation of fixed bench seating around the indoor pool
- installation of fixed Café benches
- retail shop extension
- replacement of the grates on the outdoor 50 metre pool
- replacement of the safety nosing on the indoor pool steps
- upgrade of the air conditioning systems at Reception, Café and in several administration areas.

AQUATIC PROGRAMS AND ACTIVITIES

The Centre continues to offer indoor and outdoor heated water space catering to elite swimmers, general lap swimmers and also those just simply wanting to have some fun. Planning and preparation took place for the scheduled resurfacing of the indoor pools, with this project due for completion in August 2001.

Beatty Park Leisure Centre continues to play a major role in swimming education in WA. The Centre's Swim School had a challenging year with the introduction of a fully computerised booking system which resulted in major procedural changes. During the 2001 summer season the Centre hosted over twenty-five school carnivals and a range of Club-based competitions. Thousands of Perth children participated in the successful In-term and Vacation Swimming classes throughout the year.

Beatty Park was well represented at the 2000 Olympics, with three women waterpolo players celebrating victory with a gold medal. One swimmer and a coach also participated in the pool events.



Swimming Classes: They cater for the young and not so young

HEALTH AND FITNESS PROGRAMS AND SERVICES

Beatty Park's health and fitness programs strengthened this year with increased participation in aerobics, aquarobics, yoga and the circuit gym classes. The introduction of the 'muscle bar' program has been well received and several new programs are currently being trialed. The membership base has strengthened with 1,400 current members.

New equipment was purchased for the Gymnasium ensuring members and general users have access to state of the art training equipment.

RETAIL SHOP, CAFÉ AND CRÈCHE SERVICE

Beatty Park Leisure Centre's Retail shop underwent a small extension this year providing increased floor space for stock display. This has had a positive impact on sales, allowing an even broader range of swimwear and accessories to be available to the public.

The Café has expanded its range of 'healthy eating' options with continental rolls made fresh daily. Homemade soups and fresh fruit salads have also become big sellers.

Beatty Park Leisure Centre's Crèche service continues to be highly regarded as a safe, friendly and secure venue for children. On-site child minding enables parents a valuable opportunity to have some time out for themselves to exercise.

ENVIRONMENTAL AND DEVELOPMENT SERVICES

EXECUTIVE MANAGER: ROBERT BOARDMAN

Law and Order Services

Manager: Jim MacLean

The continuing popularity of shopping precincts in the Town, along with the nightspots and cafés, has resulted in an appreciable increase in the number of visitors frequenting the area.

The number of parking infringement notices issued during the 2000/2001 financial year was 12,476, to a total value of \$547,720. This shows a substantial increase from the 1999/2000 figures of 10,245 infringement notices to a value of \$410,130. This was in part due to the temporary employment of a relief Ranger. It is expected that this will be similar in the 2001/2002 period.

The five offences for which most infringement notices were issued are as follows:-

- Not clearly displaying a current ticket - 4,645 Notices
- Standing longer than time allowed - 3,655 Notices
- Standing in a No Standing area - 1,192 Notices
- Standing in a Clearway - 987 Notices
- Standing on a footpath or pedestrian refuge - 263 Notices

Other services provided by Law and Order Services Section are:

CAR PARKS

The Council controls a total of 15 car parks of which five currently attract a day-time parking fee and three attract a night-time fee. Early in the 2001/2002 financial year, Barlee Street Car Park will come on-line, with both a day and night fee being charged. Oxford Street Car Park and Loftus Street Car Park are also being assessed for the introduction of ticket machines. Frame Court Car Park will be re-configured during the 2000/2001 financial year to accommodate the proposed youth facility, 'Headquarters', in the premises formerly occupied by Northshore State Emergency Service. After the creation of new parking bays in the area adjacent to Leederville Parade, on the southern side of the facility, this will result in only a small loss of parking bays.

In June 2001, the Town purchased a block of land in The Avenue Car Park formerly owned by the Water Corporation. This block of land was completely surrounded by The Avenue Car Park and its acquisition will enable the complete re-configuration of the car park to more efficiently accommodate parked vehicles.

In response to a number of requests from persons with disabilities, the Town and ACROD undertook a pilot scheme to provide additional parking facilities. The Town introduced a number of standard-sized parking bays, called "ACROD 2.5 Bays", into Frame Court Car Park for use by holders of current ACROD Permits only. These allow permitted drivers who do not need to make use of "Easy Access" parking bays, which have a mandatory minimum width of 3.2 metres, to park close to shops and businesses. As a result of this initiative by the Town of Vincent and ACROD, a number of other local governments and shopping centres are considering the introduction of similar restrictions, using the Town's procedure as a model.

ANIMAL CONTROL

There are 2,154 dogs registered in the Town of Vincent and it is also thought that there are in the region of 700 unregistered dogs. In an attempt to address the number of unregistered animals, Rangers undertook a doorknock of all properties where a previously registered animal had not been re-registered for the 2000/2001 financial year. This has resulted in an increase of registrations of almost 13% over the previous year. It is expected that Rangers will undertake a further doorknock of premises where a dog was registered in 2000/2001, but has not been re-registered for 2001/2002.

There have been 37 dog attacks recorded in the past year, 25 on people and 12 on animals. Two of the dogs involved in the attacks were surrendered to the Council for destruction.

During the year 105 infringement notices and 173 warning notices were issued. By far the most common issue with regard to dogs is "not held on a leash", and it is important that dog owners are aware of their responsibilities in this regard. There were also 25 infringement notices issued for dog attacks.

The information pamphlets, explaining the responsibilities of animal owners and listing the free exercise areas, were reviewed and updated in August 2000 and are now available at the front counter for members of the public.

LITTER CONTROL

Discarding shopping trolleys is a form of littering but, since most shopping centres in the Town of Vincent area now participate in a trolley removal and recovery service, there are very few complaints in this area. This programme ensures that a contractor collects errant trolleys and returns them to the owners.

Rangers have adopted a more pro-active role in the area of discarded cigarette butts from vehicles and a total of 48 contacts have been made in this regard, with 35 infringement notices being issued.

DISPLAY OF ITEMS ON A FOOTPATH

The Town of Vincent Local Law Relating to the Display of Items on a footpath was gazetted on 20 June 2000 and has now become enforceable. Rangers have delivered application forms to every business in the Town and are following up with visits to premises to explain the provisions of this new legislation. The Town of Vincent is the only local government in Western Australia, and perhaps in Australia, to have introduced legislation which permits advertising signs to be displayed on a footpath.

A large number of business proprietors have now registered with the Town and have been given approval to have advertising signs or goods displays on the footpath, under specific conditions. The intent of the new legislation is to provide a facility for a business proprietor to site a single sign or display where it can be seen by passers-by, but which is maintained in a safe condition and is placed in a safe place.

In excess of a hundred applications have been received for the 2000/2001 financial year, most of which have been given an approval. The remaining applications are being dealt with by Rangers to assist proprietors to have their items licensed.

COMMUNITY POLICING/SECURITY

Under a direction from the Assistant Police Commissioner, all Police Stations within the Town have now established a Safer WA Local Committee to deal with local issues and problems. The Safer Vincent Co-ordinator and/or the Manager Law and Order Services attends these meetings as the Council representative. The Neighbourhood Watch Programme is operating fairly well in most suburbs of the Town and the Safer WA Committees are an appropriate forum for the community, Neighbourhood Watch personnel, Police, Council and businesses to interact.

PROSTITUTION

For a number of years, there has been an identified problem associated with the increasing numbers of street prostitutes operating in the Perth and Highgate areas. The Police Service, while being keen to address the problem, found it extremely difficult to effectively deal with it because of the difficulties associated with existing legislation. The Town's strategy of erecting temporary road closures at various locations throughout the affected suburbs was fairly effective, with the project being widely hailed as a major success. It is a prime example of how local government can forge partnerships with the Police and the local community to obtain an acceptable outcome for all concerned. New legislation was introduced by the former State Government and this has proved to be fairly effective in reducing the incidence of the problem. The Perth Police District introduced a dedicated task force to address the street prostitution issues in the Perth and Highgate suburbs and the operation was codenamed "Operation Bounty".

The new State Government has indicated it intends to amend the current Prostitution Act 2000 to make it more effective and to include a number of premises, such as brothels and other establishments, into the control mechanism. The State Government has indicated that draft legislation should be available for public comment before the end of 2001.

SAFETY AND SECURITY

In keeping with the changes that occur within our society, the role of the Town's Rangers has also changed. As the need for the community's personal security and the protection of their property increases, the Rangers undertake additional patrols of parks and other public places. This is carried out in liaison with the Police Service to ensure that, where possible, Police Officers are available to provide the necessary assistance. In many cases this Ranger presence has reduced the incidence of anti-social behaviour and is improving the amenity of the surrounding areas.

GRAFFITI

The Town continues to tackle this problem in partnership with the State Government's Graffiti Taskforce. Staff are aware of the successful anti-graffiti initiatives from the whole of Australia, and are working closely with other agencies to create an effective programme aimed at the reduction of graffiti vandalism. The Council has a policy of, where possible, removing graffiti from its own property on the same day as it is reported, and now makes use of the Graffiti Taskforce to remove graffiti from private property within a similar timeframe. The Town of Vincent, in conjunction with the Police Service, the State Government Graffiti Taskforce, the City of Perth, the Town of Cambridge and the City of Nedlands, has adopted a pro-active approach to graffiti vandalism and is undertaking a combined programme to reduce the incidence of offences.



Community Policing: A local William Street trader (centre) discusses safety issues with, from left, Senior Constable Joe Pbelan (Perth Bicycle Patrol), Austin Colquhoun (Crime Prevention Officer, City Watch), Mayor Nick Catania and First Class Constable Daniel Vallelonga (Perth Bicycle Patrol)

The current partnership arrangement is being re-assessed to ensure that the ratepayers of the Town of Vincent continue to receive the best possible service in this regard.

BURNING/SMOKE NUISANCES

The Town's Local Law relating to Health prohibits the burning of rubbish and refuse or other material on the ground at all times of the year. This is dealt with during business hours by the Health Services Section but all other calls are dealt with by Rangers. As a result, the Council received 23 after-hours complaints. All were dealt with by the Rangers who obtained compliance in each case.

ABANDONED VEHICLES

When people abandon vehicles they create not only visual pollution but also a traffic hazard. During the 2000/2001 period, 208 abandoned vehicles were investigated, resulting in 86 being towed away and 122 being removed by the owner.

BUSH FIRE HAZARD

Thirty seven fire hazard complaints were received during the year; none of which required the issue of infringement notices. In each case, Rangers provided appropriate education and obtained compliance from owners or occupiers of the properties.

SYRINGES/NEEDLES

The incidence of discarded syringes and needles in public places continues to be a serious issue and staff are called upon to collect such items fairly regularly. In the past 12 months, a total of 512 syringes/needles was collected and disposed of by Rangers, Environmental Health Officers and Parks staff. The number of discarded syringes/needles being collected each month has reduced over the year, partly due to the Town providing a number of disposal containers in car parks, toilets and other public places and partly due to the vigilance of the Rangers, Police and other agencies.

ENVIRONMENTAL AND DEVELOPMENT SERVICES *(cont)*

STATE EMERGENCY SERVICES

The Town of Vincent is one of the sponsors of the Northshore Unit of the State Emergency Service. The Emergency Operations Centre for this unit is situated within the Town of Vincent boundaries. This is a voluntary organisation whose personnel are trained to assist throughout the State in times of storm, cyclone, flood and earthquake. They are also heavily involved in searches for missing persons.

The Unit has been operational on more than 80 occasions over the twelve month period and has provided personnel and equipment and assistance to a number of bushland searches outside the Metropolitan area.

The Town's Manager Law and Order Services, Jim MacLean, is the Deputy Local Manager of the Unit which meets every Wednesday night between 7:30pm and 10:30pm. Members of the community wishing to join this most worthwhile organisation are encouraged to contact the Town on 9273 6020 or to phone the Unit Manager on 0417 010 468.

Library Services

Manager: Julie Adamson

Vincent Library completed another successful year with increased memberships and transactions, and additional resources.

At 30 June 2001 there were 17,888 registered members, an increase of more than 5%, of whom 54% are residents of the Town. The number of young adult readers more than doubled, due in part to junior members moving into that category.

Average monthly transactions increased by more than 5%. Junior and young adult items were those most borrowed, closely followed by adult fiction. Issues of CD ROMs increased by nearly 50% and reservations by 41%.

While all sections of the Library service produced excellent results, there were some highlights throughout the year that deserve special mention.

INFORMATION SERVICES

Information queries to staff increased noticeably indicating that, while new technology is able to provide much information, personal assistance is important to many clients. Advice on subject matter, the selection of appropriate study material, and recommendations for leisure reading are requested constantly. Personal assistance to clients provides librarians with guidelines to current information needs and changing trends which then assists in selecting appropriate new stock.

The demand for school project material is ongoing, both printed material and from the Internet. Students increasingly use the Internet and CD ROM. The Library facilities are essential for those who do not have the resources at home.

Information technology is increasingly important to seniors and the Library plays an essential role in assisting them in the use of the CD ROM, Internet searching and email. It is rewarding to see a growing confidence among senior users.

LOCAL STUDIES AND HISTORY

The growth of this section has been remarkable. Since the appointment of a specialist librarian in November 1999, community response has been enthusiastic, with generous donations and loans of precious family documents and photographs. A collection of relevant books has been purchased, and files of newspaper clippings are expanding rapidly.

Common interests between local history and heritage issues saw the beneficial sharing of information and resources between the Library and the Town's Heritage Officers.

The oral history collection of 56 tapes will soon be available for loan to housebound readers and for use in the Library. Meeting elderly residents through oral history interviews proved to be an invaluable source of photographs which are scanned then returned to the owners. These will become a public resource during the coming year.

The collection was further enhanced by the acquisition of a sculpture by artist David Hacker depicting aspects of the Town's history and contemporary life.



Local History Awards: Mr Peter MacIver received 2nd prize in the Local History Awards with his study of the original family who built his house at 156 Brisbane Street. Built by Thomas Firth in 1903, this is a photograph of the Firth family taken in 1915.

The first annual Local History Awards took place in June 2001. There were 45 entries with three prizes in both senior and junior categories. The entries covered a wide range of subjects and all are now part of the Local Studies Collection, thus adding to the recorded history of the area. The winners received their awards at a well-attended function in Vincent Library on 28 June 2001.

SERVICES TO CHILDREN AND YOUNG PEOPLE

Attendance at twice weekly storytime for pre-schoolers increased by 60%, and in-class visits by 123%. School holiday activities were also well attended and these included storytellers, puppeteers, a magician, a cartooning, and animation workshop, creating papier mâché bowls and figures, and making bookmarks.

During Australian Library Week the Library participated in the first national simultaneous storyreading. 'Edward the emu' by Sheena Knowles was read aloud at the same time in libraries and schools across Australia. Vincent resident and ABC broadcaster Ted Bull was Vincent Library's guest reader to a large group of appreciative pre-schoolers, parents and teachers.

During Children's Book Week, Vincent resident Dr. John Long, palaeontologist and author, entertained children with readings from his own work and a lively discussion on dinosaurs.

The north metropolitan zone of the Nestlé Write Around Australia competition, hosted by Vincent Library, came to a successful conclusion in October 2000 with writing workshops for finalists conducted by author Christine Harris. A presentation evening was well attended.

SERVICES TO SENIORS AND HOUSEBOUND READERS

Fortnightly deliveries to housebound readers in their own homes or nursing homes continued to be one of the Library's core services. The number of housebound readers fluctuates, a sad reality in an ageing and sometimes frail membership. Monthly bulk deliveries were also made to six institutions to ensure a varied and changing selection of reading and audio-visual material. Maintaining adequate stock in large print and audio-visual formats, as needed by many seniors, is a challenge. Council financial support allowed purchases of appropriate material to add to that supplied by LISWA.



Library members have free access to the Internet.

During Senior's Week 2000, ten housebound readers were invited to a cookery demonstration and lunch in a beautiful old Mt. Lawley home. The dishes chosen were easy to prepare, attractively presented and served with carefully chosen wines. The outing was very successful and attendees expressed the need for more social gatherings. On this occasion several council vehicles were used to transport the guests to and from the venue. In the coming year, regular visits to the Library will be arranged for housebound clients, when suitable transport becomes available.

Physical improvements to the Library throughout the year included a colour photocopier, attractive display panels at the end of each shelving bay, new signage throughout, the re-upholstery of some worn furniture and the introduction of a music CD collection. In addition, the pamphlet collection became accessible on the public access computers (OPACS).

Exhibitions from community groups, craft organisations and in-house displays by staff provided colourful and interesting promotion of the Library collection.

In the coming year, plans will be completed for a proposed extension to the Library to provide much needed public and work space, and a public wheelchair-accessible toilet.



Junior winners of the Local History Awards, all from North Perth Primary School, from left, Mark Coso, Sam Armstrong, Amanda Ball, Danielle Sita, Georgie Gill and Ellen Barker.



ENVIRONMENTAL AND DEVELOPMENT SERVICES *(cont)*

Health Services

Manager: Greg Squire

OVERVIEW

Health Services deals with Public and Environmental Health, and Property Maintenance of Council-owned properties. Staff endeavour to promote these key community activities by several prioritised programmes in accordance with Council's Policies, the relevant legislation, benchmarking, and achievable inner city community expectations. Health matters are frequently placed on the Town's web pages to inform the Vincent community. Using available resources, Health Services work in partnership with various stakeholders to enhance the health and general amenity of our urban environment to meet community expectations, as far as practicable.

PROGRAMMES:

Food Premises Inspections and Related Assessments and Investigations

Food Premises Inspections and Food Safety Assessments are conducted at food premises to monitor and promote maintenance and improvements in accordance with the relevant food hygiene and safety standards. A total of 174 Eating Houses including Restaurants, Dining Rooms, Tearooms, and Take-Aways, was licensed during the year, together with 34 Alfresco Dining establishments. In addition, there are eight fish processing establishments and 17 butchers. The balance of the food premises – 81 – still require routine inspections, however they are currently not required to be licensed.

Food Samples Submitted for Analysis

One hundred and thirty-one samples were submitted for microbiological or chemical analysis to the Local Government Analytical Analyst, Inman and Farrell or to the State Health Laboratory Food Hygiene Section. Nine hundred and twenty units were used during 2000/2001. Four samples were directly related to complaints that were made. The Town has continued to participate in the WA Food Monitoring Programme Survey in conjunction with the Health Department of WA. In addition, Health Services recently became a member of the Northern Food Monitoring Group. Recent sampling programmes undertaken were: oriental/imported foods, cream cakes, continental cucumbers, thick-shakes and soft-serve ice creams.

Food Recall Notification

The Health Department of Western Australia issued 37 food recalls, nine of which required local government officers to take action to ensure the removal of the contaminated food products. In addition, one recall of pharmaceutical products was issued for action.

FoodSafe Training and Accreditation Programme

Health Services has continued with promotion of the nationally recognised FoodSafe programme. This basic food handler training package targets all food premises within the municipality and helps proprietors ensure the food they serve to customers is safe and hygienically prepared. There are currently 19 premises FoodSafe-accredited within the Town. A ceremony was held in November 2000 to present 10 accredited premises with their certificate and congratulate them on their training and accreditation achievement.

Accommodation Control - Lodging Houses and Substandard Buildings

Accommodation facilities including dwellings, lodging houses and workplaces are required to have adequate standards of hygiene and safety in place. Health Services' inputs are directed towards buildings that are designed to be appropriately maintained and operated in a manner to ensure the health and safety of users. Upgrade schedules were issued on the Town's 24 lodging houses to improve general safety and amenity during the past financial year regarding smoke detection and fire safety. In addition, Council adopted a new policy, Policy Number 3.2.8 "Derelict Houses/Buildings: Securing and Cleaning Works" on 13 February 2001. Numerous complaints regarding substandard buildings were investigated that led to 39 properties being listed on a Substandard Buildings Register for ongoing monitoring. This policy has facilitated securing and cleaning works, particularly in case of deceased persons, overseas owners or non-compliance in the interest of the health and safety of nearby residents.

Public Recreational Water Quality Control

Health Services conducts regular routine microbiological and chemical testing of all public swimming pools in accordance with the Health (Swimming Pool) Regulations 1964. In addition, some drinking and recreational waters are also monitored to ensure a high standard of public health and safety is maintained.

Private Swimming Pool and Spa Inspections

The Local Government Act 1995 requires local authorities to undertake inspections of private swimming pools. An audit of compliance with pool safety and enclosure regulations is required every four years. The last inspection programme was undertaken during 1999. Three hundred and ten private swimming pools were inspected and an information package was distributed. Full compliance was achieved after remedial action was required regarding moderate and minor non-compliances in certain cases.

Infectious Disease Control

In 2000/2001 the Health Department of Western Australia advised the Town to investigate the following notifiable cases of infectious disease.

Salmonellosis	10	Campylobacteriosis	25
Giardiasis	9	Hepatitis	1

- A total of 45 infectious diseases was reported for 2000/2001.
- Immunisation was provided to 215 children who attended the Town's four child health clinics and 130 school children at six local primary schools. Sixty staff members were also immunised against influenza.

Environmental Health Inspections and Investigations

Environmental Health Officers conducted numerous inspections during the year. The bulk of inspections included:

- Inspection of 371 food premises and alfresco dining premises
- Follow-up of approximately 713 settlement/property enquiries
- Follow-up of 565 general complaints relating to poor accommodation, overgrown vegetation, vermin, alleged food poisoning, food quality complaints, rubbish, food premises complaints, smoky chimneys, discarded needles, and odour complaints
- Follow-up of 309 noise complaints and noise enquiries
- Follow-up of 252 requests for rodent baiting, and approximately 500 requests for information relating to rodents and their eradication
- Sixty-four inspections of unfit or substandard buildings
- Fifty-three inspections of the 24 registered lodging houses and
- Forty-one Health Notices were issued for a variety of activities.

Noise Control

Alleged unreasonable noise and sound disturbances continues to be a significant source of complaints, particularly from residents in high-density settings, and subsequently Health Services impose various control measures including Building Conditions, Noise Management Plans and, if justified, Noise Abatement Directions to minimise inconvenience.

Health Services actioned 309 noise complaints and noise queries during the year. These were mainly related to amplified music, air-conditioner noise, building construction noise, public events and roosters.

The majority of complaints were resolved by personal approach, verbal and written directions, and mediation. Nine Noise Abatement Directions were issued under the Environmental Protection Act, and there was no need for further legal enforcement to be taken.

Public Building Inspections

The Town undertakes routine assessment of the Town's Public Buildings, including late night inspections. These were undertaken routinely and various health orders were issued with respect to the Health (Public Buildings) Regulations 1992.

Health Promotion

Needle and Syringe Programmes, including the Discarded Needle Collection Service, are a successful public health strategy aimed at reducing the transmission of infections such as hepatitis B, hepatitis C, and HIV/AIDS. The vast majority of needles and syringes distributed are disposed of properly; however sometimes improperly discarded needles and syringes are found in the community.

During the past financial year 35 Sharps Containers/Bins were provided in selected public places. These are frequently serviced by a private medical waste service provider in an endeavour to minimise the presence of discarded needles on

public land and endeavour to prevent needle-stick injuries/incidents. There was an awareness by several proprietors that the provision of these bins does not promote drug use, but minimises the risk of hazardous waste that would otherwise put employees' and the public's health and safety at risk. Complaints have dropped markedly following the increased provision of these containers. However, 207 needles inappropriately discarded were collected and disposed of by Council staff.

Information on the Town's web page has been substantially increased. Topics included on the web page relate to Asbestos, Food Safety, Immunisation, Noise Control, Pest Control and Safe Needle and Syringe Disposal.

Pest Control

Rodents such as rats and mice are endemic in the metropolitan area, and control poses ongoing commitment from individual households, businesses and Health Services. Rodent bait was issued to 252 premises in the Town. Numerous inquiries were also received and fact sheets on the control of vermin were issued to residents.

Capital Works and Building Maintenance Programme

One full-time Property Maintenance Officer is responsible for monitoring and undertaking certain capital, specific building, and maintenance works at 65 Council-owned properties.

Monies are allocated in the Budget to address the Capital Works Items and Specific Building Items that are approved by the Elected Members during the Budget process.

Subsequently, works are carried out within the Budget, utilising reputable service providers and contractors in accordance with the adopted Building Repairs and Maintenance Programme and approved priorities. Several upgrading works were undertaken with the Property Maintenance Officer's direct or indirect involvement as indicated in the following selection of specific works:

- Legionella Survey of airconditioning systems of Council-owned buildings
- Upgrading works to The Avenue Car Park Toilet Block that includes a public disabled toilet
- North Perth Town Hall refurbishment
- Upgrading works to 245 Vincent Street
- Upgrading works to Forrest Park Bowling Club.

Operational maintenance items were conducted continuously for the normal upkeep of buildings in addition to the above selection.

ENVIRONMENTAL AND DEVELOPMENT SERVICES *(cont)*

Planning and Building Services

Manager: Des Abel

The objective of the Planning and Building Services is to plan and create a multi-dimensional environment that respects and grows from its past and effectively embraces the community needs of today and tomorrow.

PLANNING SERVICES

Activity

A total of 361 Planning Applications was received during the year. This was a decline of some 19 per cent from the previous year.

The Planning Applications comprised the following components:

- 238 development applications
- 18 change of land use application
- 11 home occupation applications
- 49 strata and survey strata title applications
- 45 subdivision referrals.

Planning Appeals

Where Council exercised discretionary power under the Town Planning Scheme, its decisions were subject to a right of appeal by applicants to either the Hon. Minister for Planning and Infrastructure, or the Town Planning Appeals Tribunal.

- Twenty six appeals were lodged against decisions of Council: an increase of some 14 per cent from the previous year. Twenty three appeals were lodged with the Minister and three with the Tribunal.
- In terms of the appeals lodged with the Minister, six were upheld, three dismissed, one dismissed in part, four withdrawn and nine pending determination. One appeal to the Tribunal was dismissed and two are pending determination.

Heritage

The Municipal Heritage Inventory (MHI) is regularly updated and 13 places were added onto the MHI, resulting in a total of 210 places presently on the MHI. The Town is currently undertaking a comprehensive heritage survey and review of the MHI, which is due for completion in early 2002.

The Town continued to prepare heritage assessments of properties to establish their heritage significance, particularly at a State level. This allows the Town and other decision-makers to have due consideration of the heritage significance of the properties and guide future heritage management and development of the properties. The Town undertook heritage assessments of the properties in the Money and Lindsay Streets (Northbridge Urban Renewal) Precinct and the Bulwer Avenue Precinct (Stage 1).

The Town undertook substantial restoration, upgrading and maintenance works to three of its most prized treasures, the North Perth Town Halls (Main Hall and Lesser Hall), the Perth Oval Main Gates and the dwelling at No. 245 Vincent Street, to return them to their former glory for the current and future generations to use and enjoy.

The Town published a new brochure for residents to assist in researching and caring for old buildings. The Town also conducted its inaugural Building Design and Conservation Awards to recognise the different sectors of the community in their efforts in building design, conservation and heritage management.



Before and after: the historic cottage at 245 Vincent Street undergoes a transformation.

Special Planning Projects

A number of special projects were in operation throughout the year. These included the completion of the Planning and Building Services Policy Manual, Residential Design Guidelines, Oxford Centre Study and the Non-Conforming Use Register (Stage 1). The Town also continued to develop the Cities for Climate Protection Strategy.

Town Planning and Development Act Notices

Notices were served for unauthorised uses and works on six separate properties under the provisions of the Town Planning and Development Act and the Town's Town Planning Scheme. One notice was complied with, two are subject to further legal action, and three have been appealed to the Hon. Minister for Planning and Infrastructure and pending determination.

Building Services*Activity*

A total of 443 Building Applications was received during the year. This was a decline of some 17 per cent to the previous year.

The Building Applications comprised the following components:

- 350 Building Licences
- 40 Demolition Licences
- 8 Sign Licences
- 20 Swimming Pool Licences
- 25 Strata Certificates

Total value of approved constructions was \$31,579,141, a drop of approximately 24 per cent.

Building Appeals

As a result of the Council's refusal to approve several Building Licences, or because it had imposed conditions considered unreasonable by the applicant, the Hon. Minister for Local Government exercised his power to hear appeals and make rulings.

One appeal was lodged against a Building Licence condition, which was then complied with.

Local Government Act Notices

Notices were served for unauthorised works and dangerous structures under the provisions of the Local Government (Miscellaneous Provisions) Act (1960).

Sixteen notices were served on unauthorised construction of structures, where two complied with the notice; four were appealed against which three were upheld and one dismissed; nine pending the Minister's determination and one pending further legal action.

Three notices were served on departure from the Building Licence and were all complied with.

Two notices were served on dangerous structures, where one was complied with and the other is pending further legal action. One stop work notice was served and is pending the Minister's determination.



Two fine examples in Newcastle Street of giving old buildings a new lease of life: the old Arcadia Hotel, left, now a thriving backpackers lodge, and The Boot Factory, recently redeveloped for mixed use as offices and residential accommodation.

TECHNICAL SERVICES

EXECUTIVE MANAGER: RICK LOTZNICHER

Engineering Services (Works & Sanitation)

This section is responsible for the construction and maintenance of the Town's infrastructure including roads, footpaths, drainage, rights of way and streetscape improvements.

The section is also responsible for the collection of household refuse.

CAPITAL WORKS IMPLEMENTED DURING 2000/2001 INCLUDED:

Footpath Slab Replacement

The 2000/2001 financial year was year five of a rolling program to replace and upgrade slab footpaths within the Town to either cast in-situ concrete or a brick paved standard. In excess of \$250,000 was spent during this period replacing approximately 4 km of slab footpaths throughout the Town.

Road Resurfacing/Crack Sealing

An additional \$190,000 was spent on road resurfacing and crack sealing on local roads as part of Council's ongoing road upgrading program.

Roads To Recovery Projects

In November 2000 the Town, as with all Local Governments Australia wide, was advised that it would receive special additional road funding over the next four years, to be spent on infrastructure improvements on "Local Roads".

The funding program entitled "Roads to Recovery" (RTR) will see an additional \$230 million distributed to WA local governments over the next four years.

Over the four years, the Town will receive additional total funds of \$657,720 or \$164,430 per annum.

In 2000/2001 the Town completed the following RTR projects:

- Fleet Street - Resurfacing
- Brisbane Street (Stirling St to Bulwer St) - Resurfacing
- Smith Street (Bulwer St to Broome St) - Resurfacing and kerb repairs
- Cleaver Street (Vincent St to Newcastle St) - Resurfacing and kerb repairs

Rights of Way

A further five Council-owned rights of way (ROWs) were upgraded to a paved and drained standard at a total cost of about \$170,000 in accordance with Council's Rights of Way Upgrade Program. In addition the Town upgraded several ROWs for private developers and carried maintenance works as required on a number of other ROWs in the Town.

THE FOLLOWING SERVICES WERE ALSO PROVIDED DURING 2000/2001

Maintenance Works

In the order of \$400,000 was expended on the maintenance of footpaths, roads, drainage and rights of way, installation of crossovers and installation of new and replacement street/parking signage and line marking.

Sanitation Services

Refuse and Recycling Collection

Over \$1M was spent on household and commercial refuse and recycling collection and bulk verge collections.

General Refuse Collection

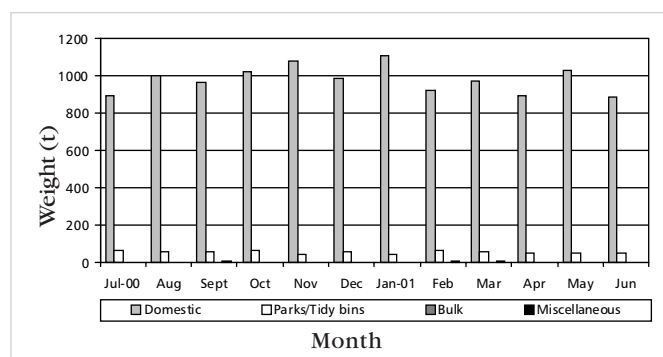
A weekly domestic refuse collection service is provided to the Town's residents. Some units and flats are collected two or three times a week to minimise the number of bins required.

The Town owns the collection fleet which comprises two side loading and two rear loading compactor trucks. In addition, Parks Services' small rear loading compactor truck is used for residential collections that are in narrow streets and rights of way.

An additional service can be provided to all residents on request for a nominal fee. The collection can occur on a specified date, as resident requests, or as quickly as the day after.

The Town of Vincent collected and disposed of approximately 12,500 tonnes of refuse. Refer to Chart 1.

Chart 1 - TippingWeights 2000-01



Recycling Collection

A fortnightly kerbside collection service using 50L crates is provided, with the Town supplying the recycling crates. This service is provided by a private contractor. Items that can be recycled include glass (clean jars and bottles with lids removed), aluminium cans and clean foil and trays, steel cans (clean with labels removed), milk and juice cartons (clean) and paper products (newspaper and cardboard).

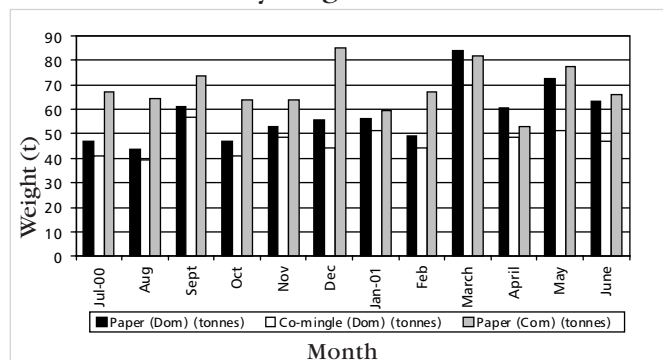
In addition, in 2000/2001 drop-off centres for the collection of plastics were located at the Loftus Recreation Centre carpark, Grosvenor Road Shopping Centre carpark and Fairfield Shopping Centre carpark.

In the 2000/2001 financial year the Town’s recycling program collected over 4,000 tonnes of reusable materials.

Note: The three drop-off centres have been discontinued (as from 19 August 2001) as plastics are now collected at the kerbside.

The Town’s recycling service collected over 1,900 tonnes during the 2000/01 Financial Year, the tonnage for June 2001 is still to be advised. Refer to Chart 2.

Chart 2 - Recycling Collections 2000-01



With regard to the current recycling program, the Council decided that, depending on the outcome of the detailed Mindarie Regional Council’s (MRC) investigations regarding the further waste management in the Mindarie Region, the Town should retain the current recycling collection service until the outcome of the MRC investigations on secondary waste treatment have been determined.

The Council also considered that, at the conclusion of the MRC investigations, a waste minimisation and recycling strategic plan be developed.

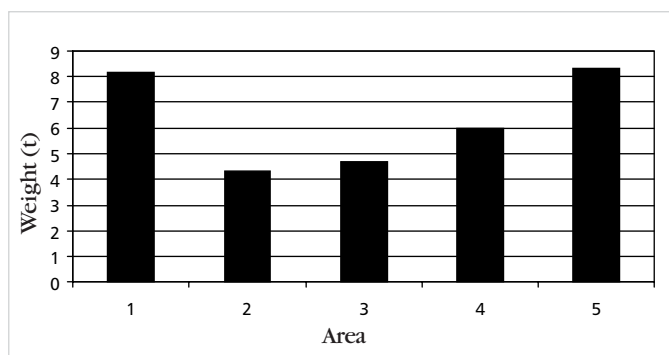
In the interim, the Council decided to continue the current recycling collection system at least until 30 June 2002.

Bulk Verge Collections

Prior to November 2000, the Town carried out two bulk verge collections annually. These collections comprised both green and hard waste material which residents had placed simultaneously on the verge for collection. Due to the high level of contamination resulting from this practice, it was decided that the November 2000 would be a “greens only” collection. As a result, due to the success this collection, the Council decided to carry out a “hard waste” only collection in March/April 2001.

Approximately 32 tonnes of recyclable metals were collected during the March/April 2001 Hard Waste Only Verge Collection. (Refer to Chart 3).

Chart 3 - Bulk Metal Collection 2001



TECHNICAL SERVICES *(cont)*

During the November 2000 and May 2001 Greens Only Verge Collections, a total of 195 and 410 tonnes respectively of green waste was collected. (Refer to Chart 4).

As a result all future bulk pickups will comprise separate collections, ie two green only collections, one in May and one in November, and a hard waste only collection in February/ March.

Engineering Design Services

Manager: Craig Wilson

The Engineering Design Services section is responsible for the design and development of infrastructure upgrade programs including roads, footpaths, drainage, rights of way, street signage and furniture. The section also provides survey support for Council's Engineering Works and Parks Services sections.

In addition, the Engineering Design Services section carries out the following functions:

- Provides technical service to other Council divisions.
- Sets engineering conditions for development approvals in liaison with Council's Building and Planning Services division.
- Approves, arranges and inspects installation of vehicle crossovers.
- Carries out inspections of developments to ensure that builders' damage to the footpath and/or road is repaired.
- Carries out reinstatements and other recoverable works for service authorities and private developers.
- Investigates all traffic management matters.
- Assesses and coordinates the installation and upgrading of street lighting.
- Implements on-road parking restrictions.
- Asset Management

CAPITAL WORKS DESIGNED AND IMPLEMENTED DURING 2000/2001 INCLUDED:

Cycling and Pedestrian Improvements

In conjunction with Bikewest the Town undertook several Perth Bicycle Network route improvement projects during the year, the most significant being the construction of the Swan River Regional Recreational Path's 'missing link' across Banks Reserve, Mt Lawley and the Blackford Street cul-de-sac project.

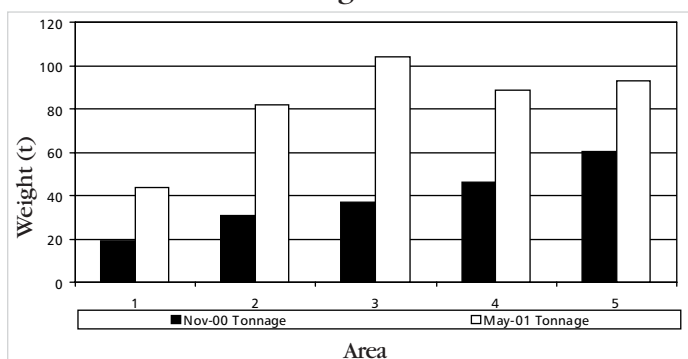
As part of the Town's Local Bicycle Network Plan, minor access improvements were undertaken and additional bicycle parking facilities installed. Year two of a program to install new and upgraded pedestrian access facilities, with emphasis on disability access, was implemented. The total expenditure on these projects was in the order of \$40,000.

Rehabilitation

(State/Local Government funded road works)

Major road upgrade projects were carried out, partly funded by Main Roads WA and the Town. The value of these projects was approximately \$400,000, with the works comprising mainly re-kerbing, minor drainage improvements, road profiling and asphalt overlays. Amongst the projects were:

Chart 4 - Greens Verge Collection 2000-01



- Fitzgerald Street - Angove Street to Walcott Street
- Guildford Road - Lord Street to East Parade
- Vincent Street - Oxford Street to Freeway off-ramp

Streetscape upgrades

The value of these projects was approximately \$300,000 with the work comprising:

- Brick paving of footpaths, planting of new street trees, pedestrian crossing facilities and in some instances asphalt resurfacing.
- Brisbane Street - Lake Street to William Street (completion August 2000)
- Palmerston Street - Newcastle Street to Stuart Street
- Loftus Street service road
- Edith Street - Lake Street to William Street

Drainage

Various small to medium drainage projects addressing specific problems, particularly at road low points, were completed by Council's workforce at a cost of \$45,000. A new pipeline video detection system was also trialed and implemented during the year, resulting in an improved and better targeted preventative maintenance system.

The Town also signed a memorandum of understanding (MOU) with the Water Corporation. As part of the MOU, officers met on several occasions to develop terms of reference for a comprehensive assessment for the Town's vast drainage network. Meetings are planned to continue throughout the 2001/2002 financial year and possibly beyond.

Car Parking

Approximately \$300,000 was spent on the construction of new, and improvements to existing, parking facilities within the Town, including:

- *Forbes Road, Perth* - construction of new on-road parking spaces and streetscape enhancement works (developer contribution/Council funds).
- *Killarney Street, Mt Hawthorn* - installation of on-road angle parking, bus and parent set down and pick-up zones, upgraded footpaths, road resurfacing, traffic management and landscaping improvements.

- *Macedonia Place, North Perth* - carpark upgrade comprising revised internal layout, resurfacing, line marking and drainage improvements.
- *Raglan Road and View Street* - carpark upgrades.
- *Harold Street, Highgate* - incorporating new on-road angle parking, street lighting, brick paving, resurfacing, street trees and improved traffic management (developer contribution/Council funds).
- *Pansy Street carpark* - improved access and drainage.
- Miscellaneous minor works.

Traffic Management and Safety

Various traffic management projects were completed during the year ranging from small localised enhancement projects to major works. The value of these projects was in the vicinity of \$380,000, including:

- Intersection of Bulwer, Brisbane and Smith Streets, Perth, where the existing traffic signals were replaced by a roundabout.
- York Street, North Perth, intersection modifications, embayed parking, resurfacing and line marking.
- Minor alignment improvements and channelisation of various intersections, both wards.
- Cleaver Precinct 40kph Local Area Traffic Zone (current works), modified intersections, installation of traffic calming devices, line marking, resurfacing and embayed parking.

Blackspot Projects

A new State Government initiative, the State Black Spot Program, was announced in late 2000, with the first projects to be completed by 30 June 2001. This program is intended to supplement and build on the Federal Black Spot Program, which is in its sixth year and due to finish at the end of the 2001/02 financial year. Black Spot Projects undertaken by the Town include:



State Black Spot program: New slip lane at the intersection of Vincent and Loftus Streets, North Perth.

- Installation of a right turn pocket and signal modifications at the intersection of Vincent and Loftus Streets, North Perth.
- Localised road widening and installation of pedestrian refuge islands in Lord Street, Highgate.



Traffic Management: A Canary Island date palm being lowered into place in the centre of the new roundabout which replaced traffic lights at the intersection of Bulwer, Smith and Brisbane Streets, Perth.

Other Initiatives

Distributor road streetlight upgrading program:

year three of a six year program which has seen the level of street lighting on fifteen of the Town's major roads significantly upgraded to improve both road safety and pedestrian security. Roads completed in the past year include Loftus, London and Vincent Streets.

Bi-annual streetlight audit:

whereby all street lights within the Town are inspected by Council officers to ensure lights are in working order, suitable for the location, and to recommend additional lighting where appropriate.

Rights of Way (ROW) naming and lighting program:

year 1 of a program to name and light dedicated ROWs within the Town, which in 2000/01 included Swimming Lane and Beatty Walk in North Perth.

Street nameplate replacement program:

during 2000/01 all the Town's street name signs were upgraded to a uniform standard incorporating the Town's logo and colours. Many of the original yellow and black signs no longer complied with the relevant standards in terms of reflectivity and these were sold off to the public.

Car park lighting upgrade/installation program:

currently several of the Town's smaller public carparks do not have any security or access lighting and, as a consequence, are under-utilised at night. Lights are currently being installed in the Dunedin Street and 384 Oxford Street, Mt Hawthorn, carparks. It is proposed that lighting will be installed in the remaining unlit car parks progressively over several financial years.

TECHNICAL SERVICES *(cont)*

Subdivision contract supervision:

in the 2000/01 financial year the Town undertook two residential subdivision projects - Bold Court, Leederville and Toorak Rise, North Perth. Technical Services provide contract liaison, supervision and control on behalf of the Town.

Parks Services

Manager: Jeremy van den Bok

Parks Services primary function is the maintenance and development of parks, road reserves and streetscapes.

During the 2000/2001 financial year the Town's five year automatic reticulation program was completed with the installations at Britannia Road Reserve and Brentham Street Reserve.

It is estimated that a saving of \$34,200 per annum will be made in manual watering labour costs alone. Staff are now investigating the installation of a central control irrigation system to provide further savings in energy, labour and water.

Also nearing completion in July/August 2001 are the redevelopment works at Banks Reserve. The construction of a dual use path, mulched garden areas and installation of security lighting has vastly improved this area of the river foreshore.

Other capital works projects completed during 2000/2001 were:

- Forrest Park Bowling Club
- Redevelopment
- Loftus Street
- Enhancement
- Woodville Reserve
- Electric Barbecue
- Axford Park
- Enhancement / War Memorial
- Banks Reserve
- Playground and Half Basketball Court

Consultation has also been completed with multicultural communities in designing the new Multicultural Federation Garden and Children's Playground. This is to be located on the corner of View Street and Olive Street, North Perth, adjacent to the Town Hall.

Works on site are likely to commence in August and be completed by November 2001.

OPERATIONS (MAINTENANCE):

Street Trees

The Town has approximately 10,000 street trees of which 5,000 are located beneath powerlines. Pruning of street trees is undertaken annually between July and November in accordance with Western Power's clearance profiles.

Street trees not situated under powerlines are under-pruned annually and, if requested, will be thinned out and cut back of property boundaries, but generally not reduced in height.

The Town's annual street tree enhancement program has been discontinued due to a lack of support. Money has still however been allocated to undertake specific tree works where requested and approved by the Council.

A total of 268 trees were removed from street verges during 2000/2001. The removals were required as the trees were either dead, in poor health and condition, or as part of the former enhancement program.

Approximately 180 new trees were replanted.

Weed control of footpaths/kerbs/medians was completed in October 2000 and May 2001.

A turf irrigation and nutrient study (TINS) completed in 1996 is used as a basis for the management of turf recreational areas within the Town. This ensures that use and leaching of fertilisers and pesticides is controlled and reduced by not over-watering.

Turf Renovation

Verti-mowing, coring and top dressing of all sportsgrounds was completed November/December 2000. All precautions are taken to keep dust to a minimum and letterbox drops to adjacent residents are undertaken to forewarn them of any pending works.

Playgrounds

Safety inspections of equipment is undertaken weekly, with a full inspection and maintenance program carried out four weeks prior to the commencement of each school holiday period.

Council recently endorsed a ten year playground upgrade program. The program will see improvements to all playground areas by way of:

- New playground equipment
- Installation of rubberised surfacing
- Additional tree plantings
- Installation of shade sails
- Upgrade of surrounds.

Garden Competition

The Town's Garden Competition continues to be a success. Conducted in October 2000, a record number of entries was again received.

	1995	1996	1997	1998	1999	2000
No. of entries	45	34	70	94	84	115

All entrants are invited to the Award Presentation night which is held at the Town of Vincent Administration and Civic Centre.



Garden Competition: Beryl Horgan's Award-winning front garden in Clieveden Street, North Perth.

PRINCIPAL ACTIVITIES PLAN

The Local Government Act 1995 (Section 5.53(2)(d)) requires that a Local Government prepare a Principal Activities Plan for each year commencing 1 July 1997 and to review that plan on an annual basis.

The 2000-01 Annual Report contains information on performance measures linked to the Principal Activities Plan. The performance measures or commonly referred to Key Performance Indicators (KPI) have been compared to the previous year's results where applicable. Some KPIs are new for 2000-01, therefore no comparative data is available. In some cases the KPIs require further investigation and refinement. This will occur on an ongoing basis. It is envisaged that the Department of Local Government will soon release a list of KPIs for the whole of Western Australian Government.

On 26 January 2001, Council adopted its reviewed Principal Activity Plan which identified the following major activities:

- Governance
- Asset Acquisition and Replacement
- Land Disposal
- Beatty Park Leisure Centre
- Library Services
- Law and Order Services
- Car Parks and Parking Control
- Town Planning and Development Control
- Building Management and Control
- Health Services
- Parks and Sports Grounds
- Infrastructure, Construction and Maintenance
- Road Reserve Infrastructure
- Waste Management
- Major Capital Works

All of the activities included in the adopted Principal Activities Plan were undertaken during the year under review.

The Town performed to a high standard in all activity areas, generally meeting performance measures established. Details on specific activities are included in the various section reports contained within this Annual Report. In some activities, benchmarking of performance against private and other local government organisations has not been undertaken.

Operating expenditures and income for activities were either within budget or subject to minor variations only. With some activities, where capital expenditure was proposed, expenditure was usually below the estimate for the year as some works were still in progress at 30 June 2000.

The principal activity of Land Disposal included a proposal to sell Lots 246, Pt 246 and 247 Palmerston Street, Perth. That sale did not eventuate. The sale of part of this land is being progressed and will occur during 2001/2002. The estimated net proceeds from this sale were to be transferred to the Land and Building Asset Acquisition Reserve and accordingly, funds estimated to be held at 30 June 1999 did not eventuate.

PRINCIPAL ACTIVITY - GOVERNANCE

Activity

To provide efficient and effective administrative and operational services to the Elected Members to enable them to perform their duties and meeting the requirements of the community and the Council.

Objective

To provide timely, professional advice and services to Elected Members to facilitate strategic planning and responsible decision making.

Key Performance Indicators

00/01

Workload Indicators

- Average number of residents per Elected Member 2,866
- Size of Local Government 10.4sq km
- Average population per square kilometre 2,480

Efficiency Indicators

- Governance expenses as a percentage of operating expenditure 5.94%
- Average governance expenses per Elected Member \$129,649
- Average member of Council expenses per Elected Member \$59,789

Effectiveness Indicators

- Elector rating of overall Elected Member performance N/A
- Voter participation at Elections 39.7%
- Number of Elector initiated Elector Meetings 1
- Number of complaints received 2

Governance

Statistical Information

	98/99	99/00	00/01
• Governance as a percentage of operating expenditure	5.4%	5.6%	5.94%
• Average governance expenditure per elected member			
- total governance	\$99,611	\$113,979	\$129,649
• Members of Council only*	\$41,214	\$49,490	\$59,789

*Introduced 1997/98

Decisions of Council

Item	96/97	%	97/98	%	98/99	%	99/00	%	00/01	%
Items Considered	895		816		829		832		738	-
Items Deferred	81	9	44	5	25	3	17	2.2	11	1.49
Recommendations Adopted	575	65	574	71	581	70	567	68.14	549	74.3
Recommendations Amended	208	23	181	22	186	23	215	25.8	169	22.8
Recommendations Not Adopted	31	3	17	2	37	4	33	3.9	9	1.21
Notices of Motion	53		29		22		33		17	
Average Meeting Time	3 hrs & 34 mins		3 hrs		3 hrs & 10 mins		2 hrs & 37 mins		2 hrs & 50 mins	

Elections

Postal Vote Elections
Details

	Mayor		North Perth Ward		Mt Hawthorn Ward	
	1.5.99	5.5.01	1.5.99	5.5.01	1.5.99	5.5.01
Electors on Roll	18,422	18,341	8,656	8,641	9,802	9,700
Votes Cast	7,101	7,274	3,412	3,453	3,858	3,711
Percentage Participation	38.5%	39.7%	39.4%	40%	39.3%	38.9%
Cost	\$45,216		\$22,608	\$22,405	\$22,608	\$25,164
Cost per Elector	\$2.45		\$2.61	\$2.59	\$2.31	\$2.64
Cost per Vote	\$6.37		\$6.63	\$6.49	\$5.86	\$6.78

Elector Initiated Meetings

	95/96	96/97	97/98	98/99	99/00	00/01
Number of Meetings	0	0	0	0	0	1

Ombudsman's Complaints

	95/96	96/97	97/98	98/99	99/00	00/01
Number of Complaints	1	1	0	1	1	0

Freedom of Information Requests

	95/96	96/97	97/98	98/99	99/00	00/01
No. of FOI Requests	4	6	6	7	7	7



PRINCIPAL ACTIVITY - ASSET ACQUISITION AND REPLACEMENT

Activity

To provide for the acquisition and replacement of Council's vehicles, plant and equipment assets. The major plant and waste plant are acquired and replaced in line with the five-year Plant Replacement Program. The light vehicles are replaced in accordance with the Fleet Management Contract. The acquisition and replacement of computer hardware is in line with the Information Technology Strategic Plan currently under development.

Objective

To provide a program for the planned acquisition and replacement of Council owned assets and to ensure the necessary reserves are in place to enable this to be funded in the future

Key Performance Indicators

00/01

Effectiveness Indicators

- | | |
|---|-------|
| • Percentage of Capital Expenditure financed by external funding | 12.1% |
| • Percentage of Assets programmed for replacement actually replaced | 84.6% |
| • Ratio of Capital Expenditure to total depreciation | 54.3% |

PRINCIPAL ACTIVITY - BEATTY PARK LEISURE CENTRE OPERATIONS

Activity

To maintain a high quality leisure facility for the benefit of all ratepayers, residents and other members of the public.

Objective

To provide the community with a self-funding facility that has access to both aquatic and other leisure activities in a clean, well-supervised, state of the art facility.

Key Performance Indicators

00/01

Workload Indicators

- | | |
|--|--------|
| • Number of Full Time Equivalent employees in the Leisure Centre | 47 |
| • Number of recreation and leisure centre users per week | 19,560 |
| • Number of swimming pool users per week | 14,189 |
| • Number of gym users per week | 1,575 |
| • Number of activity users per week (circuit, aerobics) | 1,749 |

Efficiency Indicators

- | | |
|--|---------|
| • Net cost of operating Leisure Centre per user. | 0.10c |
| • Net cost per Full Time Equivalent employee | \$2,094 |
| • Operating cost per hour open to the public. | 0.18c |

Effectiveness Indicators

- | | |
|--|--------|
| • Leisure Centre total operating hours per week. | 102.75 |
| • Leisure Centre's written complaints per 1000 capita. | <0.1% |
| • Percentage of Leisure Centre users to resident population. | N/A |
| • Percentage of Centre Users who rate the facility as good or better.* | N/A |

*No formal survey has been performed, however customer feedback forms are always available from the Centre.

Beatty Park Leisure Centre Attendance Figures

Category	96/97	97/98	98/99	99/00	00/01
Adult Swim	216,200	208,850	189,500	185,000	181,500
Child Swim	138,200	125,850	97,445	87,445	90,300
Student Swim	27,608	26,040	25,400	27,408	23,100
Pensioner/Senior Swim	74,250	78,450	78,350	68,350	71,200
Sauna/spa/steamroom/swim	18,950	19,560	19,894	19,800	19,550
Pensioner Sauna/spa/steamroom/swim	11,950	11,985	12,010	12,050	11,360
Trainer Swim	29,560	29,890	30,005	31,545	31,600
Family Swim (2 adults & 2 children)	28,540	26,290	21,235	23,432	23,150
Baby Toddler - free	70,200	71,050	68,350	72,350	72,400
Spectator	59,950	56,400	55,465	56,560	56,850
In-term Swim & VacSwim	84,505	105,650	97,050	98,888	97,150
Carnival	48,950	54,500	48,560	38,560	41,100
Birthday Party participants	5,505	5,525	6,045	6,025	5,610
Swim School - parent baby	11,505	12,850	11,650	10,827	12,040
Swim School - pre-school	25,560	28,950	23,500	23,542	20,900
Swim School - school age	31,100	31,560	32,800	31,890	33,210
Swim School - adult	6,190	5,860	5,650	4,680	3,210
Swim School - one to one	0	0	452	565	440
Member entry	105,200	129,050	139,500	169,500	172,650
Casual Gym	2,605	2,620	2,450	2,678	2,680
Fitness Appraisal	1,328	1,385	1,480	1,560	1,640
50+FIT	0	0	1,202	1,234	1,560
Aerobics (not including members)	5,150	5,410	6,005	6,489	6,550
Circuit Gym (not including members)	2,250	2,550	3,480	3,580	3,590
Aquarobics (not including members)	8,120	9,580	12,010	12,912	12,950
Massage	0	328	352	385	250
Personal Training	0	0	0	565	650
Yoga	2,200	1,850	3,932	3,984	4,100
Tiny Tumblers	510	565	645	650	670
Creche	13,100	14,260	15,040	15,886	15,100
TOTAL	1,029,186	1,066,858	1,009,457	1,018,394	1,017,060



PRINCIPAL ACTIVITY - LIBRARY SERVICES

Activity

Providing a comprehensive Library and information service for the residents, in well equipped and modern surroundings at the Town of Vincent Library.

Objective

To provide the community of the Town with access to first class services which provides the widest range of Library services and maximises the use of current technology.

Key Performance Indicators

00/01

Workload Indicators

- Number of Library loans per annum. 209,552
- Total registered members. 17,888
- Total number of requests per annum per member. 7,862

Efficiency Indicators

- Total number of requests satisfied. 6,287
- Total members served per staff member Full Time Equivalent. 10
- Total book loans per staff member Full Time Equivalent. 20,955
- Library operating expenditure per member. \$38.81

Effectiveness Indicators

- Number of Library loans per member. 12
- Total hours per week of access. 49.5
- Hours of access outside normal office hours. 12
- Current membership as percentage of Local Government population. 54%
- Number of users of Internet terminals per week. 77
- Customer satisfaction level. N/A

Library Services - Statistical Information

Item	96/97	97/98	98/99	99/00	00/01
Adult Membership	12,139	12,169	12,159	13,949	14,825
Child Membership	2,351	2,402	2,602	3,017	3,063
Total Membership	14,490	15,572	14,761	16,966	17,888
% Residents Membership	31.3%	56.4%	57.2%	65.7%	54%
No. of housebound readers	85	77	109	125	111
Average Monthly Transactions	28,000	28,000	29,000	32,000	33,620
No. of Library Board stock per capita	.83	.90	1.02	1.2365	1.2070
Library Board Standard	1.25	1.25	1.25	1.25	1.25
No. of items issued	176,000	176,000	182,000	201,000	209,552
Library Gross Expenditure	\$393,522	\$542,129	\$591,294	\$649,232	\$694,262
Cost per issue	\$2.24	\$3.08	\$3.25	\$3.23	\$3.31

PRINCIPAL ACTIVITY - LAW AND ORDER SERVICES

Activity

To provide a Ranger service to the community which will fulfil the statutory requirements of the Council within the law and order and public safety services.

Objective

To provide the residents, ratepayers and business proprietors of the Town of Vincent with an effective liaison, educational and legislative service in the areas of Animal Control, Litter Control, Graffiti Control, Fire Hazards, Abandoned Vehicles and other associated activities.

Key Performance Indicators

Workload Indicators

	00/01
• Expenditure per property serviced by Ranger Services	\$82
• Total annual complaints received per head of capita	0.28
• Average Rangers Services patrol kilometres per week	N/A
• Number of reports received to which Rangers Services response is warranted	7,265

Efficiency Indicators

• Cost per Ranger per patrol hour	\$16
• Cost per Rangers Service Full Time Equivalent	\$27,607
• Response time to reports received	2 hours*
• Responses handled per Full Time Equivalent	1,038

Effectiveness Indicators

• Percentage of rateable properties covered by Ranger Services	100%
• Percentage of total reports warranting Ranger response to which response was provided	100%
• Total reported complaints	16,000
• Number of complaints received - re: Ranger Services	#

* Dog attacks action immediately

* Serious parking complaints - initial response as soon as possible

* Dependant on severity of complaint

See Statistical Information

Law and Order Services - Statistical Information

Number of Complaints	96/97	97/98	98/99	99/00	00/01
Litter	87	72	206	163	254
Dogs General	212	118	179	327	212
Dogs Noise	113	52	131	120	84
Dogs Attacks	28	14	40	68	41
Graffiti	N/A	N/A	285	301	398
Bush Fire/Burn off	38	28	18	55	27
No of Infringement Notices Issued					
Dog Act	137	69	75	222	84
Litter Act	41	24	21	27	33
Number of dogs impounded	226	116	201	243	159
Number of dogs claimed	176	81	154	198	134
Number of dogs sold	23	8	10	10	16
Number of dogs euthanised	27	25	34	35	9

PRINCIPAL ACTIVITY - CAR PARKS AND PARKING CONTROL

Activity

To provide an enforcement service to residents, ratepayers and business proprietors of the Town of Vincent and to provide car parking facilities for use by the customers of the Town.

Objective

To provide the residents, ratepayers and business proprietors of the Town with effective and cost efficient car parking facilities. To provide suitably maintained car parks to ensure safety and security of patrons.

Key Performance Indicators

00/01

Workload Indicators

- Parking revenue as a percentage of overall revenue 5.3%
- Total number of infringements issued per annum 12,476
- Total number of infringements issued per capita 0.48

Efficiency Indicators

- Number of infringements issued per Full Time Equivalent (FTE) 1,560

Effectiveness Indicators

- Percentage of revenue over total expenditure for car parks and parking control 111%
- Number of complaints received by residents on street parking in residential areas N/A*
- Number of complaints received re:
Ranger Services regarding parking in the Town of Vincent 3,318
- Number of complaints received re: parking control service N/A*

*Data not available in this detail.

Car Parks and Parking Control - Statistical Information

	96/97	97/98	98/99	99/00	00/01
Number of Complaints					
Parking	680	927	1,090	1,311	1,588
No of Infringement Notices Issued					
Parking	5,922	7,240	10,873	13,761	12,476
Types of Infringement/Notice					
Stand longer T/Time	2,122	1,268	2,085	2,777	3,655
Standing-No Standing Area	703	562	1,052	1,279	1,192
Failure display ticket	419	3,828	4,698	5,888	4,645
Standing on footpath	618	295	678	428	263
Standing on Clearway	876	485	889	888	987
Not headed in traffic direction	432	209	330	361	195
No Parking-Rest period	117	58	163	85	37
Unlawful priv property	157	46	251	165	325
Other	22	19	64	149	247
No parking any time	79	47	154	212	181
Not wholly in N/Stall	66	63	33	54	51
Standing - verge	139	67	171	121	195
Stand Taxi/Bus Stand	24	38	37	49	58
Causing obstruction	35	17	51	49	46
Parking disabled Bay	41	46	44	108	34
Stand Loading Zone	58	74	134	138	160
Stand particular Class	15	101	37	166	269
Park in excess of 24 hours	-	-	-	66	108
No of Full-time Employees	5	6	7	8	8
No of Infringements Issued per FTE	1,184	1,206	1,553	1,720	1,560

Parking Revenue Comparison 1996 - 2001

INSPECTORIAL CONTROL	96/97	97/98	98/99	99/00	00/01
Modified Penalties	241,486	374,441	350,284	320,020	456,596
Court Imposed Penalties	8,746	10,132	20,371	15,617	39,873
Sale of Parking Signs	490	519	509	500	614
Other Revenue	2,623	541	3,462	759	286
TOTAL	253,345	385,633	374,626	336,896	497,369
CAR PARKS	96/97	97/98	98/99	99/00	00/01
Frame Court	98,124	176,459	231,699	267,195	286,724
Brisbane Street	25,334	29,762	27,198	31,679	33,399
Raglan Road *	0.	3,178	3,040	4,647	6,491
The Avenue *	24,199	71,426	81,178	106,662	106,915
Chelmsford Road *	1,975	4,950	4,000	5,568	5,354
TOTAL	149,632	285,775	347,025	415,751	438,883
<i>*No ticket machines until 1997</i>					
KERBSIDE PARKING	96/97	97/98	98/99	99/2000	00/01
William Street *	6,574	62,523	60,794	61,353	58,177
<i>*No kerbside ticket machines until 1997</i>					
PARKING REVENUE TOTAL	409,551	733,931	782,445	814,000	994,429



PRINCIPAL ACTIVITY - TOWN PLANNING AND DEVELOPMENT CONTROL

Activity

To provide for the orderly and proper land use and development in the Town by the provision of equitable and timely planning advice and efficient and effective decision making for the long term benefit of the residents of the Town.

Objective

To provide the future strategic planning of the Town and to maintain an efficient and effective service in the deliverance of statutory planning issues.

Key Performance Indicators

00/01

Comparative Indicators

• Net planning and regulatory costs per capita	\$54
• Number of planning applications determined through the year	361
• Development applications	238
• Survey strata title applications	49
• Subdivision referrals	45
• Subdivision applications requiring clearances	N/A

Specific data on subdivision applications requiring clearances is considered not applicable as it will duplicate the data on strata and survey strata title applications and subdivision referrals

• Change of land use applications	18
• Home occupation applications	11
• Requests for Town Planning Scheme amendments	2

Efficiency Indicators

• Percentage of planning applications determined under delegated authority	59%
• Development applications	31%
• Survey strata title applications	13%
• Subdivision referrals	10%
• Subdivision applications requiring clearances	N/A

Specific data on subdivision applications requiring clearances is considered not applicable as it will duplicate the data on strata and survey strata title applications and subdivision referrals

• Change of land use applications	2%
• Home occupation applications	1%
• Requests for Town Planning Scheme amendments	Nil
• Average net cost of processing planning applications	\$1,143
• Average planning application processing time	38 working days
• Development applications	37 working days
• Survey strata title applications	44 working days
• Subdivision referrals	37 working days
• Subdivision applications requiring clearances	N/A

Specific data on subdivision applications requiring clearances is considered not applicable as it will duplicate the data on strata and survey strata title applications and subdivision referrals

• Change of land use applications	38 working days
• Home occupation applications	31 working days
• Requests for Town Planning Scheme amendments	Progressing
• Percentage of applications processed within statutory time frame	80%

Effectiveness Indicators

• Percentage of appeals per application decision	10%
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The total number of applications determined comprises development, change of use and home occupation applications. The Western Australian Planning Commission is the responsible authority for strata and survey strata title applications and subdivision referrals.

There are no formal appeal rights on requests for town planning scheme amendments.

• Percentage of successful appeals per appeal lodged	15%
• Formal planning complaints per thousand population	
• Formal planning complaints per application determined	N/A

The data for determining the written planning complaints per thousand population and written planning complaints per application determined, are not readily available from the Town's records/document management systems. The town is currently further developing the Service Requests/Complaints Module, which is expected to be finalised and implemented shortly. This Module will readily provide the necessary data to determine these planning complaints Key Performance Indicators (KPIs). It is therefore considered more appropriate that these KPIs data are provided from the 1 July 2001.

Town Planning and Development Control - Statistical Information

Description	95/96	96/97	97/98	98/99	99/00	00/01
Planning Applications	197	202	213	299	368	361
• Home Occupation	26	15	37	19	36	8
• Home Occupations - renewals	9	2	7	7	3	3
• Demolition	43	35	11	27	40	40
Total	275	239	268	352	447	412
Planning Appeals- Minister						
Total Number	N/A	16	11	15	22	23
Appeals Dismissed	N/A	7	7	3	8	3
Appeals Upheld	N/A	9	4	12	14	6
Appeals Dismissed (part)						1
Appeals Withdrawn						4
Appeals Pending						9
Planning Appeals - Tribunal						
Total Number						3
Appeals Dismissed						1
Appeals Pending						2

PRINCIPAL ACTIVITY - BUILDING MANAGEMENT AND CONTROL**Activity**

To manage and maintain the Town's building assets to meet the required standards in accordance with the Town's five year maintenance program.

Objective

- To ensure building developments comply with the statutory standards of enabling Legislation and provide for reasonable structure of integrity, durability, health, safety and amenity for the benefit of the occupants in the community.
- To manage the Town's building assets and to ensure the Town's buildings are maintained to a satisfactory level that ensures both health and safety of the users of the buildings.

Key Performance Indicators

00/01

Workload Indicators

- Number of building applications per year. 443
- Average value of building applications per year. \$71,285
- Building control revenue to expenditure ratio. 0.38

Efficiency Indicators

- Average number of working days to decide building application. 16
- Percentage of building licence applications processed within 35 days. 91%
- Percentage of private swimming pools inspected during the year. Nil
- Net private swimming pool inspection costs per inspection. Nil

Effectiveness Indicators

- Percentage of appeals per building licence application decision. 4%
- Percentage of successful appeals lodged. 33%
- Percentage of pools inspected that require second or subsequent inspection to ensure compliance. Nil

Building Management and Control - Statistical Information

Description	95/96	96/97	97/98	98/99	99/00	00/01
Building Licences	466	545	500	489	442	350
• Demolition Licences	37	35	43	56	67	40
• Sign Licences	21	22	26	18	13	8
Total	524	602	569	563	522	398
• Value	\$32,364,266	\$30,431,696	\$33,507,803	\$30,732,511	\$41,684,323	\$31,579,141
Private Pool Inspections*						
Number of Pools Inspected	256	-	-	-	310	-
Number of Pools Requiring Re-Inspection	85	-	-	-	211	-
% of Pools Requiring Re-Inspection	33%	-	-	-	69.4%	-

(*Inspections are only carried out every four years)

PRINCIPAL ACTIVITY - HEALTH SERVICES

Activity

To ensure overall compliance with all statutory health and noise legislation and codes.

Objective

To provide regulation, control and education to promote, protect and maintain the health of the community and provide equitable access to community health services.

Key Performance Indicators

00/01

Workload Indicators

• Health Service expenditure as a percentage of total operating expenditure.	2.5%
• Health expenditure per head of population.	\$19
• Number of premises inspections required per annum:	
• Class 1	700
• Class 2	600
• Class 3	500
• Class 4	400
• Class 5	120
• Water sampling (public consumption)	500
• Public buildings	65
• Public swimming pools	2
• Lodging houses	7
• Hairdressers and skin penetration premises	25
• Offensive trades	8
• Pest control	6
• Noise	40
• Other nuisances	6
• Number of Child Health Centres per thousand capita.	370
• Number of complaints received per annum.	874

Efficiency Indicators

• Percentage of premises inspections completed during the year - for each type:	
• Class 1	7.14%
• Class 2	5%
• Class 3	4%
• Class 4	10%
• Class 5	20.83%
• Water sampling (public consumption)	6%
• Public buildings	36.92%
• Public swimming pools	50%
• Lodging houses	85.71%
• Hairdressers and skin penetration premises	80%
• Offensive trades	75%
• Pest control	116.67%
• Noise	87.50%
• Number of food samples submitted for analysis per thousand capita.	2.79
• Net cost of immunisation service for vaccination.	\$37
• Immunisation cost per vaccination.	\$41

Effectiveness Indicators

• Vaccinations per thousand capita by Local Governments immunisation service.	38.77
• Percentage of unsatisfactory food samples relative to total samples submitted for analysis.	2.78%
• Percentage of regular inspected premises failing to meet a satisfactory level of health compliance - for each type:	
• Class 1	10%
• Class 2	7%
• Class 3	15%
• Class 4	10%
• Class 5	20%
• Water sampling (public consumption)	20%
• Public buildings	29%
• Public swimming pools	100%
• Lodging houses	17%
• Hairdressers and skin penetration premises	5%
• Offensive trades	17%
• Pest control	14%
• Noise	3%

Class 1 (cooking), Class 2 (seafood, poultry, bakeries), Class 3 (bakery only bread, tearoom), Class 4 (deli, supermarkets, groceries), Class 5 (fruit & veg, liquor store)

Health Services - Statistical Information

	96/97	97/98	98/99	99/00	00/01
Infectious Diseases					
Campylobacter	23	21	17	19	25
Giardiasis	14	11	13	13	9
Salmonellosis	10	1	3	8	10
Hepatitis	2	-	1	1	1
Shigellosis	3	3	1	2	0
Vibro Parahaemolyticis	-	-	1	-	0
Typhoid	-	-	1	-	0
Legionella	-	-	-	1	0
Ross River Virus	-	-	-	-	0
Amoebiasis	-	-	-	-	0
Total	52	36	37	44	45
Inspections					
Restaurants	365	220	351	506	504
Take-Aways	670	598	684	693	688
Tearooms	47	50	53	59	62
Dining rooms	43	45	48	47	51
Food premises	368	371	382	376	371
Total	1493	1284	1518	1681	1676
No of Health Notices Issued	70	56	51	48	41
No of Upgrading Orders Issued for Food Premises	11	16	21	24	26
Food Samples					
Chemical food Samples	68	59	47	58	98
Complying Samples	60	59	42	49	96
Units used	535	506	379	545	920
Microbiological Samples	20	20	8	49	33
Microbiological Swabs	0	12	39	25	18
Immunisation					
Number of people Immunised	349	352	393	336	215
Cost of Service	\$6,941	\$6,944	\$6,954	\$6,977	\$6,320
No of Child Health Centres	5	4	4	4	4
Harold Street - Highgate	567	567	390	N/A*	N/A*
Loftus Centre - Leederville	516	536	465	N/A*	N/A*
Mount Hawthorn	1,127	1,197	1,436	N/A*	N/A*
View Street - North Perth	99	131	229	N/A*	N/A*
<i>*Information not available from Swan Health District</i>					
Noise Complaints					
Number of Noise Complaints	162	174	281	302	309
No of Directives Issues	0	6	22	8	9
No of Pollution Abatement Notices Issued	0	0	0	0	0
Substandard Housing Inspections					
Number of Inspections	34	38	41	56	64

PRINCIPAL ACTIVITY - PARKS AND SPORTS GROUNDS

Activity

The development and maintenance of all parks and sports grounds utilised for passive and active recreation to the highest standard of duty and care.

Objective

To provide and equitable access to a range of parks, gardens and recreation grounds to enable the passive and active recreation needs of the community to be enjoyed in a safe and aesthetically satisfying environment.

Key Performance Indicators

00/01

Workload Indicators

- Hectares of parks, gardens and recreation grounds per thousand capita passive and active 4.03
- Annual cost of parks and recreation grounds maintenance per rateable property \$67.73

Efficiency Indicators

- Net cost of operating specific facility \$37,915
- Annual maintenance cost per hectare for parks and recreation grounds \$9,397

Effectiveness Indicators

- Survey result percentage of residents who consider the conditions of parks and recreation grounds to be good or better N/A
- Percentage of residents who consider the general safety of parks and recreation grounds to be good or better N/A
- Percentage of residents who regularly use parks, gardens and recreation grounds N/A

*No survey conducted but regular feedback positive through "Have Your Says"

Statistical Information

Workload Indicators

- Hectares of parks, gardens and recreational grounds per thousand capital

	96/97	97/98	98/99	99/00	00/01
	4.12	4.12	4.13	4.16	4.03
- Cost of parks, gardens and recreational grounds maintenance per rateable property

	96/97	97/98	98/99	99/00	00/01
	\$93.66	\$86.27	\$83.82	\$82.90	\$67.73
- Number of passive/active reserves

	96/97	97/98	98/99	99/00	00/01
Passive	26	26	26	28	28
Active	21	21	21	21	21

Efficiency Indicators

- Nett cost of operating specific facility

	95/96	96/97	97/98	98/99	99/00	00/01
	\$26,620	\$25,627	\$25,713	\$26,570	\$35,101	\$37,915
- Maintenance cost per hectare for Parks and Recreation Grounds

	95/96	96/97	97/98	98/99	99/00	00/01
	\$13,246.07	\$10,125.98	\$9,602.94	\$9,189.32	\$9,072.06	\$9,397.93

Reserve Booking Statistics

	96/97	97/98	98/99	99/00	00/01
Braithwaite Park					
Number of Bookings	10	4	4	12	5
Number of Users					1,415
Revenue	\$90	\$45	\$45	\$100	\$50
Hyde Park					
Number of Bookings	98	84	140	146	112
Number of Users					12,495
Revenue	\$1,135	\$811	\$22,527	\$2,641	\$1,702
Banks Reserve					
Number of Bookings	8	4	9	12	8
Number of Users					2,451
Revenue	\$193	\$90	\$292	\$634	\$146
Beatty Park Reserve					
Number of Bookings	241	211	230	256	236
Number of Users					4,242
Revenue	\$4,656	\$1,087	\$2,113	\$2,429	\$1,254
Woodville Reserve					
Number of Bookings	53	20	60	64	72
Number of Users					764
Revenue	\$1,020.40	\$220	\$1,946	\$1,789.5	\$2,247
Britannia Road Reserve					
Number of Bookings	275	330	400	545	556
Number of Users					29,955
Revenue	\$10,075.40	\$6,612.80	\$8,789	\$4,617	\$4,662
Charles Veryard Reserve					
Number of Bookings	100	100	120	144	88
Number of Users					4,403
Revenue	\$11,555.40	\$8,252.10	\$9,456.38	\$1,672	\$836
Les Lilleyman Reserve					
Number of Bookings	110	80	100	34	38
Number of Users					1,078
Revenue	\$2,847.60	\$626.40	\$1,466.40	\$828.80	\$882
Menzies Park Reserve					
Number of Bookings	168	160	100	164	25
Number of Users					4,556
Revenue	\$3,224.51	\$3,474	\$1,842	\$3,466.75	\$875
Birdwood Square					
Number of Bookings	81	70	50	55	72
Number of Users					402
Revenue	\$1,930.50	\$1,272	\$720	\$825	\$1,295
Forrest Park					
Number of Bookings	142	202	230	232	230
Number of Users					4,112
Revenue	\$2,481.60	\$1,081	\$1,599	\$868	\$1,049

A review of these statistics was undertaken and number of users was deemed to be a more relevant measure than the number of bookings.

PRINCIPAL ACTIVITY - INFRASTRUCTURE, CONSTRUCTION AND MAINTENANCE

Activity

The management and maintenance of an effective and efficient infrastructure system for roads, drainage, street lighting, including the provision and maintenance of a network of safe footpaths and dual use paths. The monitoring of traffic patterns in terms of access, safety and road capacity to ensure efficient traffic flows, ensure that adequate levels of vehicular parking exists within designated strategic locations and develop and maintain streetscape improvements to achieve an attractive visual environment. Progressively carry out improvements to rights of way (ROWs).

Objective

To develop and manage a road system that provides for safe, efficient and comfortable vehicular and pedestrian traffic.

Key Performance Indicators

00/01

Workload Indicators

- Road preservation expenditure ratio 0.14
- Own resources roadwork expenditure per rateable property \$145.58
- Proportion of total expenditure applied to sealed roads 10.07%

Efficiency Indicators

- Percentage of utilisation and road making plant 75%
- Percentage of road asset network assessed for a set condition 100%
- Percentage of road construction completed within the year 81.20%
- Average cost of verge or streetscape maintenance per hectare \$382

Effectiveness Indicators

- Road condition ratio 0.42
- Percentage of road capital expenditure to road depreciation 2.24%
- Road preservation performance ratio 0.62

PRINCIPAL ACTIVITY - WASTE MANAGEMENT

Activity

The removal and disposal of putrescible, recyclable and greenwaste in a cost effective and efficient manner by means of:

1. Weekly domestic service
2. Fortnightly recycling service
3. Bi-annual verge collection
4. Provision of compost bins at cost price

The aim of these services is to reduce the quantity of waste disposal to landfill sites.

Objective

To provide a cost efficient, effective and environmentally friendly waste collection/recycling service to the residents of the Town of Vincent, employing state of the art disposal technology.

Key Performance Indicators

00/01

Workload Indicators

- Annual charge for domestic waste collection services. Nil*
- Waste management revenue to expenditure ratio. \$0.11
- Number of residential waste collections per week. 10,400
- Total tonnes of waste to landfill per annum. 12,408

Efficiency Indicators

- Residential waste collection cost per tonne. \$115
- Waste collection cost per residents service. \$122
- Net recycling cost per tonne. \$73.36
- Total annual waste management expenditure per capita. \$68.49

Effectiveness Indicators

- Number of complaints per a thousand capita. 0.40
- Percentage of missed services per week. 0.02%

* The Town does not currently have a separate rubbish charge.

Waste Management - Statistical Information

Rubbish Collection	96/97	97/98	98/99	99/00	00/01
Rateable Properties				14,105	14,500
Residential Properties serviced					10,450
Commercial Properties serviced by Town of Vincent (includes Churches, Schools, halls and some vacant blocks that are under development)				1,000	4,050
Commercial Properties not serviced by Town of Vincent				400	2,950
Domestic and Commercial Rubbish					
Av. Collection cost/tonnes				\$92	\$115
Av. residential cost per service				\$68	\$122
Tipping costs				\$184,826	\$199,136
Tonnes collected	9,751	8,201	10,915	11,586	12,408
Av. % missed services per week				0.09%	0.02%
Recycling - Domestic					
Paper	621.1	602.98	614.89	672.4	693.1
Co mingled	364.53	435.97	390.46	466.56	566.56
Total Recycling Domestic	985.63	1038.95	1005.35	1138.96	1277.03
Recycling - Commercial					
Paper	602.86	647.21	725.78	827.82	822.82
Public Tidy Bins/Parks					
Tipping cost per tonne	\$13.99	\$13.99	\$19.80	\$17.09	\$22.50
Tipping Costs	\$10,392	\$7,559	\$15,040	\$9,818	\$14,582
Tonnes	742.27	540.4	759.3	574.2	648.1
Collection Cost					\$77,500
Collection Cost per tonne					\$120
Bulk Verge Collection					
Contractor's cost per annum	\$82,000	\$16,000	\$120,388	\$120,388	\$87,711
Tipping costs per annum	22,785	32,171	26,309	19,353	\$16,838
Hard Waste collected	692	1043.9	656.6	1052	314
Green Waste collected	18	315	392.7	455	606
Total Tonnes per annum					
* Individual recycling tonnage pa					
Hardwaste				1052	581
*Green				455	584
*Metals				86	32
Total WM expenditure per capita				\$58.00	\$55.54
WM revenue to expenditure ratio				0.15	0.12

PRINCIPAL ACTIVITY - COMMUNITY DEVELOPMENT

Activity

To progress the Town's vision and values by facilitating the achievement of the community's goals through co-operation and partnership with the local community.

Objective

- To provide services and programs, which are relevant to the needs of our community
- To promote community development and cultural diversity
- To provide opportunities for people in our community to enhance their quality of life
- To facilitate an effective communication flow between the community and the Town

Key Performance Indicators

00/01

Workload Indicators

- | | |
|---------------------------------------|--------|
| • Road preservation expenditure ratio | 0.14 |
| • Road preservation expenditure ratio | 0.14 |
| • Participant numbers in events. | 16,403 |
| • Number of events serviced. | 35 |

Efficiency Indicators

- | | |
|---|-----------|
| • Client feedback on services provided. | See below |
|---|-----------|

Effectiveness Indicators

- | | |
|---|---|
| • Evaluation surveys on events. | Approximately 1,200 total surveys have been collected 90% rated the organisation of the events as 4 or 5 (Likert scale with 1 being for badly organised and 5 for well organised) 85% of those surveyed would like to attend the event again. |
| • Percentage of external funding compared with total Community Development expenditure. | 8.94% |



Halls - Statistical Information

Hall Booking Statistics	96/97	97/98	98/99	99/00	00/01
North Perth Town Hall					
<i>Number of Bookings</i>					
<i>main hall</i>	204	225	285	274	262
<i>lesser hall</i>	42	67	25	leased to ECU	leased to ECU
<i>Number of Users</i>					
<i>main hall</i>					2,778
<i>lesser hall</i>					leased
<i>Revenue</i>	\$2,708	\$4,597	\$9,599	\$10,007	\$6,223
<i>Total Revenue</i>	\$4,948	\$7,134	\$22,112	\$16,076	\$12,350
<i>Total Expenditure</i>	\$6,639	\$8,285	\$29,208	\$15,439	\$11,802
<i>Nett Return</i>	\$-1,691	\$-1,151	\$-7,096	\$637	\$548
Mount Hawthorn Community Centre					
<i>Number of Bookings</i>					
<i>main hall</i>	247	256	219	240	252
<i>lesser hall</i>	leased	237	552	627	628
<i>Number of Users</i>					
<i>main hall</i>					10,507
<i>lesser hall</i>					14,361
<i>Revenue</i>	\$5,125	\$6,513	\$17,379	\$21,931	\$18,735
<i>Total Revenue</i>	\$11,257	\$13,046	\$17,495	\$24,138	\$20,731
<i>Total Expenditure</i>	\$32,810	\$50,656	\$54,688	\$51,260	\$55,137
<i>Nett Return</i>	\$-21,553	\$-37,610	\$-37,193	\$-27,122	\$-34,406
Banks Reserve Pavilion					
<i>Number of Bookings</i>	303	304	224	280	294
<i>Number of Users</i>					3,429
<i>Revenue</i>	\$3,263	\$3,791	\$6,013	\$5,799	\$6,296
<i>Total Revenue</i>	\$3,263	\$3,791	\$6,013	\$5,799	\$7,005
<i>Total Expenditure</i>	\$2,337	\$11,389	\$16,631	\$13,991	\$14,023
<i>Nett Return</i>	\$926	\$-7,598	\$-10,618	\$-8,192	\$-7,018
Menzies Park Pavilion					
<i>Number of Bookings</i>	31	29	31	28	32
<i>Number of Users</i>					1,912
<i>Revenue</i>	\$3,224	\$3,474	\$1,842	\$3,466	\$1,361
<i>Total Revenue</i>	N/A	N/A	N/A	N/A	N/A
<i>Total Expenditure</i>	N/A	N/A	N/A	N/A	N/A
<i>Nett Return</i>	-	-	-	-	-
Royal Park Hall					
<i>Number of Bookings</i>	N/A	N/A	N/A	168	173
<i>Number of Users</i>					8,140
<i>Revenue</i>	N/A	N/A	N/A	\$7,105	\$9,994
<i>Total Revenue</i>	N/A	N/A	N/A	\$25,369	\$25,685
<i>Total Expenditure</i>	N/A	N/A	N/A	\$37,385	\$39,368
<i>Nett Return</i>	-	-	-	\$-1,206	\$-13,683

PRINCIPAL ACTIVITY - LAND DISPOSAL

Activity

To provide for the disposal of any land surplus to the requirements of the Town and maximise the financial return to the Town on the disposal.

Objective

To provide a program for the orderly disposal of surplus land in a manner that maximises the financial return to the Town and for the lodgement of resultant monies in the appropriate reserves or for capital infrastructure work.

Key Performance Indicators

00/01

Workload Indicators

- Number of surplus land identified for sale. 5
- Net return on individual sales to the Town:
 - 143 Charles Street 100%
 - Lots 33 & 34 Sholl Lane 98%
 - 19 Melrose Street 97.4%
 - 501 - 506 Bold Court 69%
 - Lot 606 Toorak Rise 91%

Efficiency Indicators

- Net gain on disposal of land \$1.519 million

Effectiveness Indicators

- Investment return average 5%
- Land disposal average return 92%

PRINCIPAL ACTIVITY - LEEDERVILLE OVAL UPGRADE

Activity

To provide a well maintained sports facility that meets all the prescribed legislative, health and safety requirements.

Objective

To improve the standard of the existing facility with maintenance funds that ensure the facility can be maintained through required ongoing standards.

Background

Leederville Oval is currently leased on a monthly basis to the Perth Glory Soccer Club.

Key Performance Indicators

00/01

Workload Indicators

- Number of Worksafe orders issued 0

Efficiency Indicators

- Dollar value of maintenance funds over dollar value of specified maintenance in Budget

Effectiveness Indicators

- Customer survey of patrons
- Feedback from Lessees

Leederville Oval has not been upgraded this year, therefore all KPIs cannot be reported in this year's Annual Report.

PRINCIPAL ACTIVITY - PERTH OVAL UPGRADE

Activity

To provide a well maintained sports facility that meets all the prescribed legislative, health and safety requirements.

Objective

To improve the standard of the existing facility with maintenance funds that ensure the facility can be maintained through required ongoing standards.

Background

Perth Oval is currently leased under a Head Lease Agreement to East Perth Football Club who in turn have a sub-lease arrangement with Perth Glory Soccer Club. The current Lease expires on 31 December 2000. A separate Lease is held by Aspire Fitness and this expires on 31 December 2000.

Key Performance Indicators

00/01

Workload Indicators

- Number of Worksafe orders issued

0

Efficiency Indicators

- Dollar value of maintenance funds over dollar value of specified maintenance in Budget

Effectiveness Indicators

- Customer survey of patrons
- Feedback from Lessees

Perth Oval has not been upgraded this year, therefore all KPIs cannot be reported in this year's Annual Report.

PRINCIPAL ACTIVITY - DEVELOPMENT OF ROBERTSON PARK

Activity

Development of Robertson Park following the subdivision of the sale known as the Old Bottleyard.

Objective

To develop Robertson Park into an aesthetically pleasing Park to enable passive community recreation and at the same time retaining the known heritage links within the Park.

Background

The Town's Robertson Park Working Group is currently involved in the design of the development of the Park. This project will be funded from the proceeds of the sale of land at Pt Lot 246 and Pt Lot 247 Palmerston Street, Perth, "the Old Bottleyard".

Key Performance Indicators

00/01

Workload Indicators

- Dollar value of money spent on developing the Park
- Length of time in construction of the development

Efficiency Indicators

- Dollar value of development over total Parks development for the year
- Dollar value maintenance of the Park over the total dollar of Park Maintenance Budget

Effectiveness Indicators

- Residents Survey on feedback of the Park development

Work has not yet commenced on the redevelopment of Robertson Park due to the delay in the sale of the Old Bottleyard.

PRINCIPAL ACTIVITY - HEADQUARTERS YOUTH FACILITY

Activity

To construct a unique high quality Youth Facility near to the centre of the City of Perth.

Objective

To provide the youth of Perth with a high quality Youth Facility to be managed by young people.

Background

The Headquarters Youth Facility is an entity in its own right and has arisen from an Agreement between three parties, the Town of Vincent, the Rotary Club of Heirisson and the Skateboard Association of Western Australia (SKAWA). The construction of the facility is funded from grant monies received from the Lotteries Commission and the Community Sport and Recreation Facilities Fund (CSRFF).

Key Performance Indicators

00/01

Workload Indicators

- Number of memberships approved prior to opening

Efficiency Indicators

- Facility constructed within Budget
- Additional funds sourced

Effectiveness Indicators

- Customer Surveys on the use of the facility

This facility is currently under construction. No KPIs are available and will be reported in next year's report.

COMPETITION PRINCIPLES AGREEMENT

The Competition Principles Agreement (CPA) is a contractual agreement between the Federal Government and all State and Territory governments. Local government is committed to the CPA through the State Governments' involvement. The focus of the CPA is to ensure that all public enterprises operate in a transparent manner in the best public interest. This requires that public enterprises review their operations to ensure that they do not have a competitive advantage or disadvantage resulting from their status as public enterprises.

To ensure compliance with the CPA, local governments are required to include in their annual reports certain particulars in relation to CPA. The Town of Vincent supports the concept of the CPA and in this regard the following particulars are reported:-

Competitive Neutrality

This principle deals with ensuring that Government business operations do not have any advantage or disadvantage in comparison with the private sector. At present no activities undertaken by the Town have been classified as either a Public Trading Enterprise (PTE) or a Public Financial Enterprise (PFE) by the Australian Bureau of Statistics.

During the reporting period the Town has not received any allegations of non-compliance with the principles of Competitive Neutrality.

Structural Reform of Public Monopolies

The Town does not operate any Public Monopolies within the CPA definition and accordingly there is no reporting requirement.

Legislation Review

Within the principles of the CPA is a requirement for local governments to review all existing legislation to ensure that the legislation does not restrict competition, or if restrictive legislation is in place, it is in the best interests of the community.

The Local Government Act 1995 requires all existing Local Laws to be reviewed every eight years. As part of this process the intention to review Local Laws is advertised in the press as required by the Local Government Act, thus giving residents and ratepayers the opportunity to comment on any proposed changes, additions or deletions to the Town's Local Laws.

During the reporting period a review of all Local Laws continued in accordance with the requirements of the CPA and the Local Government Act. All of the Town's Local Laws have now been reviewed, except for the "Charles Street Building Line". The Town is awaiting information from State Government departments concerning this matter.

The following is the current position relating to Local Laws:-

Local Laws

Reviewed

	Adopted	Gazetted
Streets and Footpaths	7.11.2000	5.12.2000
Dogs	24.10.2000	5.12.2000
Display of Items on a Footpath	7.11.2000	5.12.2000
	13.2.2001	2.3.2001
Parking Facilities	7.11.2000	5.12.2000

Policies

In conjunction with the Local Laws Review process, Council regularly reviews its policies. All new policies were advertised for 21 days for public comment, thereafter being adopted by the Council. In some cases policies were amended to reflect current terminology and community expectations. Policy amendments are an ongoing commitment and feature regularly at Council Meetings. New policies adopted included: Code of Tendering; Conditions of Use for Information Technology Facilities; Derelict Houses/Buildings: Securing and Cleaning Works; and Introduction of Kerbside "ACROD 2.5" Parking Bays in Residential Areas. The Town's Community Consultation Policy was reviewed (and was adopted at the Council meeting of 25.9.2001).

TOWN PROFILE

For tens of thousands of years before the settlement of the Swan River Colony, the indigenous Nyungar people were hunters and gatherers who occupied the southwest corner of Western Australia. The lakes on the coastal plain were particularly important to the Aboriginal people, providing them with both spiritual and physical sustenance.

At the time of the first European contact in 1827, the area in which Perth now stands was called Boorloo. Boorloo formed part of Mooro, the tribal lands of Yellagonga, whose group was one of several based around the Swan River known collectively as the Whadjug. The Whadjug was a part of the greater group of 13 or so tribes which formed the south west socio-linguistic block still known today as Nyungar ("The People"), or sometimes by the name Bibbulman.

After settlement in 1829, the Europeans gave the name of "Third Swamp" to one of a chain of lakes stretching from Claisebrook to Herdsman Lake. Nearly seventy years later, in 1897, 15 hectares of Third Swamp would be gazetted as a public park and two years later renamed Hyde Park. Hyde Park is now of course one of the Town of Vincent's most attractive and popular parks.

From 1831, hostile encounters between European settlers and Nyungars - both large-scale land users with conflicting land value systems - increased considerably. This phase of violence culminated in events such as the execution of Whadjug tribal chief Midgeooroo, the murder of his son Yagan and the massacre of the Murray tribe.

By 1843, when Yellagonga died, his tribe had begun to disintegrate and had been dispossessed of their land around the main settlement area of the Swan River Colony. They retreated to the swamps and lakes north of the settlement area including Third Swamp, formerly known by them as Boodjamooling.

Third Swamp continued to be a main campsite for the remaining Nyungar people in the Perth region and was also used by travellers, itinerants and homeless people. By the goldrush days in the 1890s they were joined by many miners en route to the goldfields.

Meanwhile the principal lakes had been drained and between 1855 and 1883 there were phases of settlement to the north of Perth. The 1871 Municipalities Act established Perth and seven other towns as municipalities with the authority to levy rates, while Local Road Districts were financed almost exclusively from government grants.

Leederville, Highgate and North Perth were originally included in the vast area controlled by the Perth Road Board District, whose limited revenue over the next twenty years was reflected most obviously in the lack of road construction. Much early infrastructure was financed by private citizens.

Residential development progressed from the 1880s, particularly following the completion of the Fremantle to Guildford rail line in 1881. Highgate began to develop, the Woodville Estate (now North Perth) was opened in 1890, and the Monger and Leeder Estates were sold to developers and subdivided in 1890-1891.

By 1897 Third Swamp was no longer a camp site and was vested for the Citizens as a public reserve.

Much of Vincent's rich heritage stems from the 1890s and 1900s when many community buildings were established, including the North Perth district school (now North Perth Primary), Highgate Primary School, Leederville and Brisbane Street post offices, North Perth police station, Brisbane and Queens hotels, the North Perth Town Hall, the Redemptionist Monastery and the Perth Mosque.

By 1895 North Perth had emerged as a suburb in its own right. Four years later it was declared a Road District and, in October 1901, gazetted as a municipality. The North Perth Council was in existence from 25 October 1901 to 22 December 1914.

In 1914 the Councils of Perth, North Perth and Leederville agreed to the union of the three municipalities, as prescribed in the Municipal Corporation's Act 1906. The union took effect on 22 December 1914. Later, the ratepayers of Victoria Park Council decided by referendum on 22 November 1916 to amalgamate with the City of Perth, and this union was consummated on 1 November 1917.

On 1 July 1994, the restructure of the City of Perth created three new local governments: the Towns of Vincent, Cambridge and Shepparton (now Victoria Park), plus a smaller City of Perth. Commissioners were appointed to control these until elections were held in May 1995.

The Town of Vincent's inaugural elections were conducted by the State Electoral Commission under the postal voting system, which produced a voter response in excess of 44%.

The Town of Vincent is named after Vincent Street, which is a major road through the centre of the Town. It is also the location of the Town's Council Chambers and administrative offices.

Vincent Street is believed to be named after George Vincent, the Chief Draftsman in the Lands Department and original grantee of land on the north side, east from Charles Street. He named it after himself on issue of the first Crown Grant of Perth c.1876. The municipality includes the suburbs of Mt Hawthorn, North Perth, Highgate, and parts of West Perth, East Perth, Northbridge, Perth City, Leederville, Mt Lawley, Menora and Coolbinia.

Although only new, within its boundaries Vincent holds a rich and varied history. It is a place of cultural diversity with residents whose origins lie in places like Europe and Asia, and 45% of whom were born overseas. Reflections of this variety are found in the number of religions or spiritual groups that have representation within the Town, among them 18 Christian denominations, and Hinduism, Islam and Judaism.

There are busy and popular commercial areas such as Beaufort and Oxford Streets, and peaceful suburbs where old and new lie side by side. There is more than a hundred years of built history and heritage within the boundaries of the municipality - and all of it, whether a century, a decade, or just a few years old, is important to the Town of Vincent. All of it contributes to the colour and personality of Vincent, enriching the lives of the people who live here and of those just passing through.

Statistics

Area	10.4 square km of which 104 hectares comprises parks and gardens
Population	25,795
Aged - under 15	13%
- 15 to 55	65.6%
- Over 55	21.4%
Median age	34 years
Homes owners/purchasers	54%
Rateable Properties	14,495
Number of Electors	18,353
Number of Council Employees	176 (FTE)
Number of Wards	Two
Total Budget	\$19,927,000

Number of Elected Members

Mayor and eight Councillors

Distance from Perth City

The Administration and Civic Centre is 3km from Perth GPO

Area of Parks and Gardens

104 hectares

Length of Roads and Footpaths

Roads	139km
Footpaths	260km

Suburbs and Localities

Suburbs: North Perth, Leederville, Highgate, Mt Hawthorn and parts of East Perth, West Perth, Northbridge, Perth City, Mt Lawley, Menora and Coolbinia.

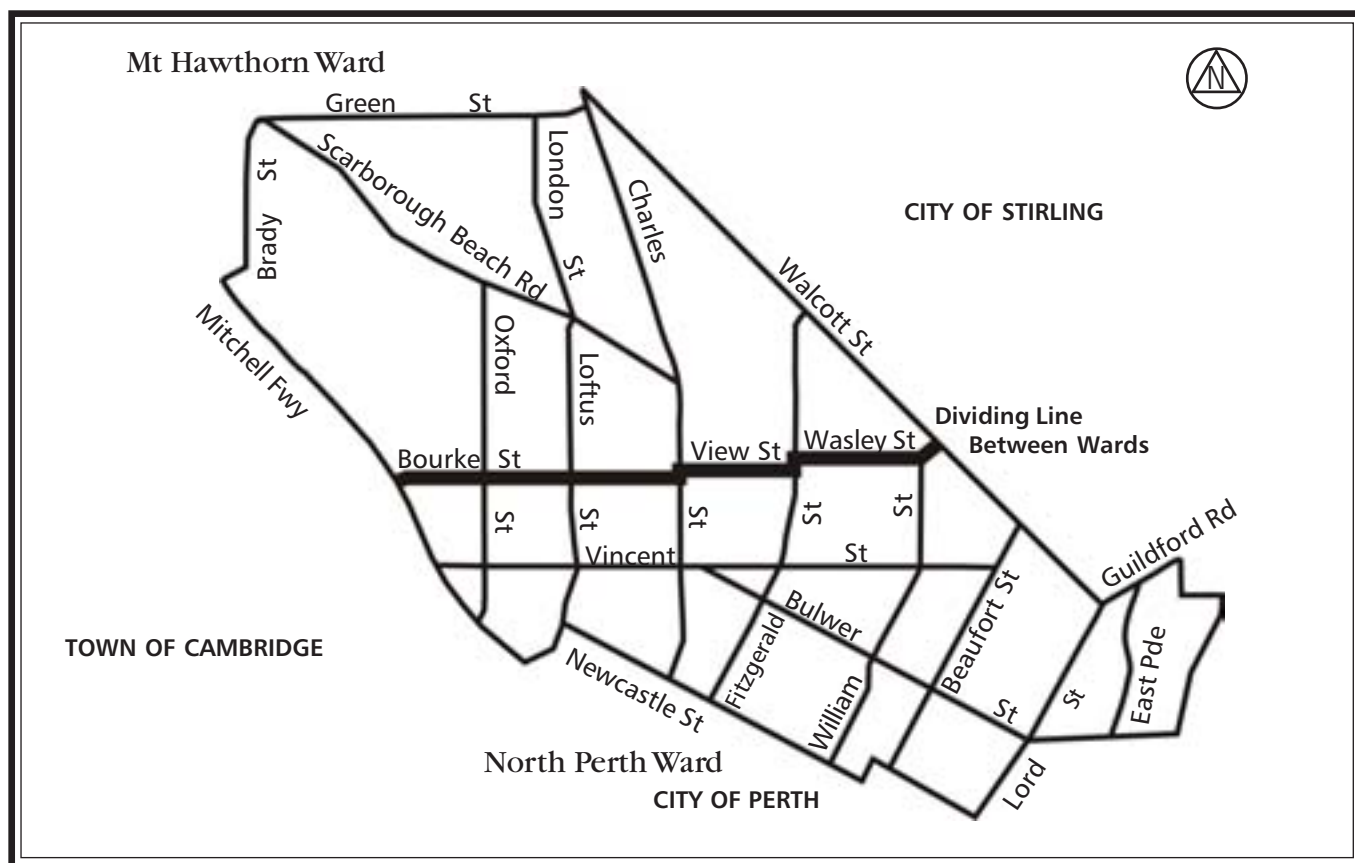
Boundaries

Town of Cambridge, Cities of Bayswater, Perth and Stirling.

TOWN PROFILE *(cont)*

Facilities

Library:	Town of Vincent Library, 99 Loftus Street, Leederville
Child Health Centres:	Harold Street, Highgate Loftus Community Centre, Loftus Street Mt Hawthorn Community Centre, Scarborough Beach Road View Street, North Perth
Senior Citizens Centres:	Cleaver Street Aged Person Centre Lakeview Aged Person Centre
Services for Seniors:	League of Help for the Elderly (Meals on Wheels) Volunteer Task Force North Perth Migrant Resource Centre Vincent Community Care
Recreation Facilities:	Beatty Park Leisure Centre Hyde Park E & D Litis Stadium Dorrien Gardens Loftus Recreation Centre Bowling Clubs Tennis Clubs Croquet Club Robertson Park Tennis Complex Royal Park





TOWN OF VINCENT

FINANCIAL REPORT (ABRIDGED)

The full Financial Report is available from the Town on request.

FORTHE YEAR ENDED

30 JUNE 2001

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INDEPENDENT AUDITOR'S REPORT

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**Deloitte
Touche
Tohmatsu**

INDEPENDENT AUDIT REPORT TO THE RATEPAYERS OF TOWN OF VINCENT

Scope

We have audited the financial report of Town of Vincent for the financial year ended 30 June 2001 as set out on pages 3 to 46. The council is responsible for the financial report. We have conducted an independent audit of the financial report in order to express an opinion on it to the ratepayers of the Town of Vincent.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards issued in Australia and other mandatory professional reporting requirements (Urgent Issues Group Consensus Views) so as to present a view which is consistent with our understanding of the Town's financial position, the results of its operations and its cash flows.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report presents fairly the financial position of the Town of Vincent as at 30 June 2001 and the results of its operations and cash flows for the year then ended in accordance with the requirements of the Local Government Act 1995, applicable Australian Accounting Standards and other mandatory professional reporting standards.

Statutory Compliance

We did not during the course of our audit, become aware of any instances where the Town did not comply with the requirements of the Local Government Act 1995.

DELOITTE TOUCHE TOHMATSU

G.K. MCHARGIE
Partner
Chartered Accountants

Perth, 5 November 2001

The liability of Deloitte Touche Tohmatsu is limited by, and to the extent of, the Accountants' Scheme under the Professional Standards Act 1999 (NSW).

STATEMENT BY CHIEF EXECUTIVE OFFICER

TOWN OF VINCENT - FINANCIAL YEAR ENDED 30 JUNE 2001

The attached financial report of the Town of Vincent being the annual financial report and supporting notes and other information for the financial year ended 30 June 2001 are in my opinion, properly drawn up to present fairly the financial position of the Town of Vincent at 30 June 2001 and the results of the operations for the financial year then ended in accordance with the Australian Accounting Standards (except to the extent that these have been varied in the Statement of Accounting Policies required by Australian Accounting Standard AAS 6 "Accounting Policies" and the accompanying notes to the annual financial report) and comply with the provisions of the Local Government Act 1995 and the regulations under that Act.



.....
John Giorgi, JP
Chief Executive Officer

Signed on the 18th day of October 2001

OPERATING STATEMENT

Actual 1999/00 \$	OPERATING STATEMENT	Budget 2000/01 \$	Revised Budget 2000/01	Actual 30-Jun-01 \$	% Budget
OPERATING EXPENDITURE					
570,429	General Purpose Funding	531,880	531,880	615,366	116%
1,025,484	Governance	1,100,990	1,108,990	1,181,857	107%
585,261	Law, Order, Public Safety	569,916	606,316	584,352	96%
459,612	Health	483,942	501,562	495,240	99%
378,378	Education & Welfare	525,493	529,493	411,473	78%
2,225,394	Community Amenities	2,799,058	2,754,215	2,513,556	91%
7,627,697	Recreation and Culture	8,230,509	8,336,669	8,087,092	97%
4,299,325	Transport	4,364,556	4,378,056	4,294,048	98%
398,142	Economic Services	385,028	388,828	398,368	102%
731,592	Other Property and Services	935,612	1,011,044	1,055,261	104%
0	General Administration	0	0	17,397	0%
18,301,314		19,926,984	20,147,053	19,654,010	98%
OPERATING REVENUE					
11,733,171	General Purpose Funding	12,174,124	12,104,124	12,347,088	102%
9,116	Governance	3,600	6,750	6,536	97%
94,059	Law, Order, Public Safety	49,965	74,965	65,259	87%
65,079	Health	60,730	76,530	79,768	104%
100,358	Education & Welfare	45,305	45,305	53,750	119%
429,453	Community Amenities	337,145	325,602	368,371	113%
4,189,398	Recreation and Culture	4,255,226	4,290,630	4,172,662	97%
1,287,197	Transport	1,131,315	1,178,035	1,223,686	104%
178,034	Economic Services	170,395	130,395	150,440	115%
104,584	Other Property and Services	52,360	125,684	102,096	81%
5,812	General Administration	0	0	17,397	0%
18,196,261		18,280,165	18,358,020	18,587,053	101%
CONTRIBUTIONS/GRANTS FOR THE DEVELOPMENT OF ASSETS					
16,918	Education & Welfare	0	42,918	26,426	62%
6,735	Recreation & Culture	674,125	821,125	133,025	16%
413,395	Transport	604,636	722,136	673,712	93%
437,048		1,278,761	1,586,179	833,163	53%
DISPOSAL OF ASSETS					
11,840	Plant & Equipment Assets	(1,818)	(1,818)	(88,472)	4866%
3,417	Furniture & Equipment	0	0	3,793	0%
0	Land & Building Assets	3,948,189	3,948,189	(242,703)	-6%
0	Infrastructure Assets	0	0	0	0%
15,257	<i>Gain/(Loss) on Disposal</i>	3,946,371	3,946,371	(327,382)	-8%
147,909	LEEDERVILLE GARDENS	0	0	0	0%
495,161	<i>Change in net assets resulting from operations</i>	3,578,313	3,743,517	(561,176)	-15%

STATEMENT OF FINANCIAL POSITION

TOWN OF VINCENT - AS AT 30 JUNE 2001

Actual 1999/00	\$		Actual 2000/01	\$
		CURRENT ASSETS		
4,264		Cash	5,073	
23,307		Deposits and Prepayments	51,165	
11,505,846		Investments	9,075,180	
1,103,979		Accounts Receivable	983,215	
224,599		Stock on Hand	402,153	
	12,861,995	TOTAL CURRENT ASSETS		10,516,786
		CURRENT LIABILITIES		
144,239		Bank Overdraft	505,639	
1,296,350		Accounts Payable	750,237	
585,425		Provisions	607,637	
	2,026,014	TOTAL CURRENT LIABILITIES		1,863,513
	10,835,981	NET CURRENT ASSETS		8,653,273
		NON-CURRENT ASSETS		
104,346		Accounts Receivable	112,932	
92,717,367		Property, Plant & Equipment	94,349,336	
	92,821,713	TOTAL NON-CURRENT ASSETS		94,462,268
		NON-CURRENT LIABILITIES		
234,358		Provisions	253,381	
	234,358	TOTAL NON-CURRENT LIABILITIES		253,381
	103,423,336	NET ASSETS		102,862,160
		EQUITY		
88,660,048		Retained Profits (Surplus)	90,064,720	
7,839,797		Cash Reserves	5,873,949	
6,923,491		Asset Revaluation Reserve	6,923,491	
	103,423,336	TOTAL EQUITY		102,862,160

STATEMENT OF CHANGES IN EQUITY

TOWN OF VINCENT - FOR THE REPORTING PERIOD ENDED 30 JUNE 2001

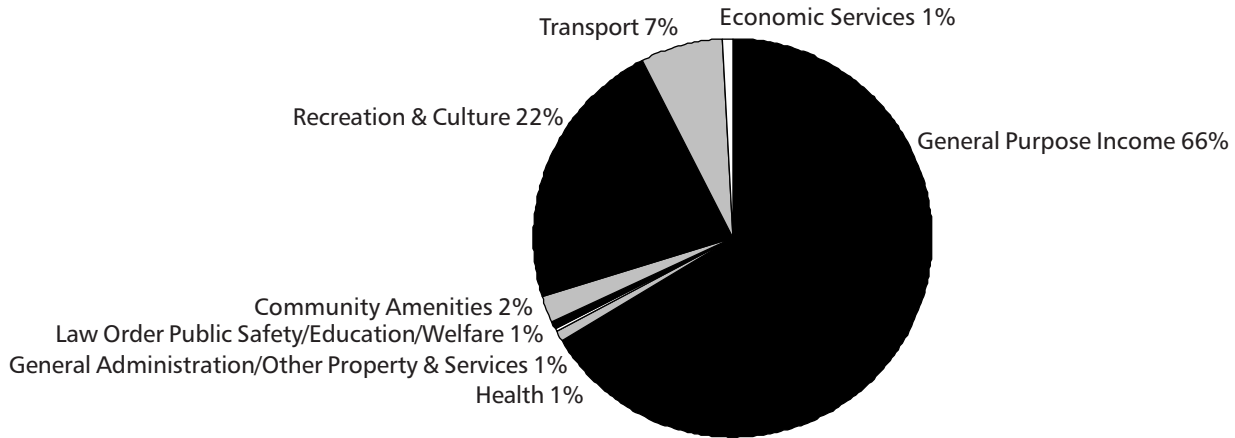
	TOTAL EQUITY		ACCUMULATED SURPLUS		CASH RESERVES		ASSET REVALUATION RESERVE	
	1999/00	2000/01	1999/00	2000/01	1999/00	2000/01	1999/00	2000/01
	\$	\$	\$	\$	\$	\$	\$	\$
Opening Balance 1 July	107,592,795	103,423,336	87,188,068	88,660,048	8,816,616	7,839,797	11,588,111	6,923,491
Adjustments due to compliance with Accounting Standard AAS27	0	0	0	0	0	0	0	0
Change in net assets resulting from Operations	495,161	(561,176)	495,161	(561,176)	0	0	0	0
Revaluation of Assets	(4,664,620)	0	0	0	0	0	(4,664,620)	0
Transfer to Reserves	0	0	(3,291,594)	(2,350,395)	3,291,594	2,350,398	0	0
Transfers from Reserves	0	0	4,268,413	4,316,243	(4,268,413)	(4,316,243)	0	0
Closing Balance 30 June	103,423,336	102,862,160	88,660,048	90,064,720	7,839,797	5,873,949	6,923,491	6,923,491

STATEMENT OF CASH FLOWS

TOWN OF VINCENT - FOR THE YEAR ENDED 30 JUNE 2001

Inflows/ (Outflows) 30-Jun-00 \$		Inflows/ (Outflows) 30-Jun-01 \$
Cash flows from operating activities		
	Payments	
(7,368,563)	Employee Costs	(6,445,259)
(5,528,802)	Materials and Contracts	(7,608,415)
(1,225,525)	Utilities	(1,185,489)
(147,713)	Insurance Expense	(217,943)
-	Goods and Services Tax	(583,754)
(815,496)	Other expenditure	(517,643)
<u>(15,086,099)</u>	Total Payments	<u>(16,558,502)</u>
	Receipts	
10,293,314	Rates	10,718,675
15,000	Grants and subsidies	60,923
188,152	Contributions, reimbursements and donations	339,197
5,581,533	Fees and Charges	4,558,025
890,172	Interest earnings	929,332
-	Goods and Services Tax	1,354,944
323,142	Other revenue/income	(75,064)
<u>17,291,313</u>	Total Receipts	<u>17,886,032</u>
2,205,214	Net cash flows from operating activities	1,327,530
Cash flows from investing activities		
	Payments	
(2,403,720)	Purchase Building Assets	(1,937,909)
(1,872,787)	Purchase Infrastructure Assets	(2,987,740)
(632,064)	Purchase Plant & Equipment	(1,482,505)
(504,887)	Purchase Furniture & Equipment	(451,866)
(737,759)	Work in Progress (Uncompleted Works)	(1,013,842)
<u>(6,151,217)</u>		<u>(7,873,862)</u>
	Receipts	
502,801	Disposal of Plant & Equipment	648,145
6,350	Disposal of Furniture & Equipment	4,502
-	Disposal of Land & Building	1,519,559
-	Extraordinary Items	-
147,909	Abnormal Items - Op Surplus Leederville Gdns	-
578	Contributions from Community Groups	609
497,099	Contributions from Other Parties	53,132
<u>1,154,737</u>		<u>2,225,947</u>
(4,996,480)	Net cash flows from investing activities	(5,647,915)
Cash flows from government		
	Receipts from appropriations/grants	
589,588	Recurrent	601,191
443,230	Capital	927,938
<u>1,032,818</u>		<u>1,529,129</u>
(1,758,448)	Net (decrease)/increase in cash held	(2,791,256)
<u>13,124,319</u>	Cash at 1 July	<u>11,365,871</u>
<u>11,365,871</u>	Cash at 30 June	<u>8,574,614</u>

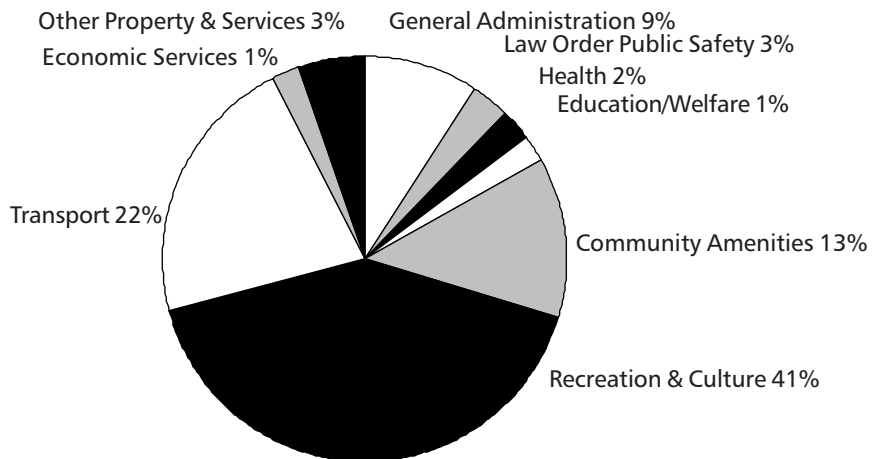
2000/2001 INCOME



Operating Income

Income Type	Amount \$
General Purpose Income	12,347,088
General Administration/Other Property & Services	126,029
Health	79,768
Law Order Public Safety/Education/Welfare	119,009
Community Amenities	368,371
Recreation & Culture	4,172,662
Transport	1,223,686
Economic Services	150,440
	18,587,053

2000/2001 EXPENDITURE



Operating Expenditure

Expense Type	Amount \$
General Administration	1,814,620
Law Order Public Safety	584,352
Health	495,240
Education/Welfare	411,473
Community Amenities	2,513,556
Recreation & Culture	8,087,092
Transport	4,294,048
Economic Services	398,368
Other Property & Services	1,055,261
	19,654,010

In late 1995 a public competition was conducted to design and create the Town's corporate logo. The joint winners of the Competition were Renato Perino and Paul Glasson. The logo was adopted by the Council on 12 February 1996.

The logo concept has been developed combining some of the elements that characterise the diversity of the area. These include:-

THE SUN - symbolising warmth and energy, reflecting the pleasant lifestyle in this area.

THE TREE BRANCH - symbolising the lush, well kept parks and gardens and a strong commitment to a clean, healthy and safe environment, which are aspects of the Town of Vincent's outdoors.

THE BIRD - symbolising peace, harmony and friendliness which prevails within the Town.

THE CORNICE - symbolising the architectural and historic aspect of the area, which features on many character houses and buildings, some of which were built in the late 1890s and early 1900s.

THE DIAMOND SHAPE - symbolising strength and prosperity.

The Colour Values of maroon/deep red are closely associated with the heritage and represent action, youth and vitality which symbolises the Town. The direct opposite colour is green/blue and represents strength and reliability.



TOWN OF VINCENT

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